

MichaelPage

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## NEW: Customer Service &amp; Operations - Fintech Firm!

## Customer Service &amp; Operations - Fintech!

## 募集職種

## 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

## 求人ID

1545691

## 業種

生命保険・損害保険

## 雇用形態

正社員

## 勤務地

東京都 23区

## 給与

400万円 ~ 500万円

## 更新日

2025年06月25日 17:00

## 応募必要条件

## キャリアレベル

中途経験者レベル

## 英語レベル

ビジネス会話レベル

## 日本語レベル

ネイティブ

## 最終学歴

大学卒：学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

The roles entails handling operational tasks and providing support for customer's subscriptions and other service request.

## Client Details

Our client is an international Fintech company in the insurance space.

## Description

The roles entails handling operational tasks and providing support for customer's subscriptions and other service request.  
Among the main responsibilities:

- Communicate with customers and service providers to support with inquiries and resolve claims
- Prepare and arrange packaging shipments to customers
- Communicate with repair service providers for repair cases.

- Prepare operations reports

**Job Offer**

- The chance to directly impact the local business and to communicate directly with upper management abroad
- A professional and dynamic work culture.
- An international job scope.
- A standard M-F 9am to 6pm schedule with WFH allowed (after probation)

This is a fantastic opportunity for the right candidate to make their mark within a large organization in the Financial Services industry. We encourage all interested and qualified individuals to apply.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

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**スキル・資格**

A successful candidate should possess the following qualifications in order to success in the role:

1. Having an experience in Call center/Customer service
2. Can communicate in English at a good business level
3. High business level of Japanese

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**会社説明**

Our client is an international Fintech company in the insurance space.