

MichaelPage

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【IT Helpdesk】-Global Luxury Brand @Tokyo

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募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1545590

業種

小売

雇用形態

派遣

勤務地

東京都 23区

給与

経験考慮の上、応相談

更新日

2025年06月25日 09:56

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

Provide level 2 support to resolve issues and respond to IT-related requests from users in stores, offices, and warehouses. This includes support for PCs, networks, servers, in-house applications, mobile devices, and other daily-use technologies.

Client Details

A global luxury company headquartered in Europe. It handles leather goods, jewellery, and a variety of other products. They have business across many countries and doing well in Japan as well. It is a highly creative and socially responsible company in the luxury industry.

Description

- Monitor IT support status, provide status reports and recommendations for improvement
- Coordinates IT-related tasks related to store openings, renovations, relocations, and store closings in collaboration with multiple stakeholders
- Also works with functional and support teams in other countries to respond to issues and requests
- Manage PCs, peripherals, mobile devices, and network equipment
- Provide on-site support as needed

Job Offer

- Access to internal mobility within training programs and good opportunities for skill enhancement and career growth
- A lively and engaging workplace that supports a healthy balance between professional and personal life
- Opportunity to work in one of the world's largest luxury brands

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Ena Kino on +81366276097.

スキル・資格

- 3+years experience in IT support
- Strong expertise in PC hardware and related peripherals
- In-depth understanding of both desktop and server operating systems
- Proficient with widely used software applications
- Experience with managing Active Directory
- Skilled in diagnosing and resolving LAN, WAN, and WiFi network issues
- Collaborative and customer-focused work approach

会社説明

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