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NEW: Customer Service at Global MUSIC-related Company!

Customer Service - MUSIC-related Company

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1545301

業種

その他（メーカー）

雇用形態

正社員

勤務地

東京都 23区

給与

400万円 ~ 450万円

更新日

2025年06月23日 17:00

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

流暢

最終学歴

短大卒： 準学士号

現在のビザ

日本での就労許可が必要です

募集要項

You will be responsible for enhancing support for both consumer and dealer inquiries via emails and calls. You will also handle product returns, place orders in SAP and track these orders and shipments.

Client Details

The employer is a well-established global manufacturing organization in the FMCG industry.

Description

You will be responsible for enhancing support for both consumer and dealer inquiries via emails and calls. You will also handle product returns, place orders in SAP and track these orders and shipments. Among the main responsibilities:

- Taking repair orders from consumers and dealers.
- Manage return shipments of repair items to the factory in the U.S.
- Coordinate outsourced repair services.

Job Offer

- Base salary +bonus.
- Opportunities to grow within the industry.
- A professional and supportive company culture.

If you are passionate about customer service and eager to excel in the FMCG industry, we encourage you to apply for this exciting opportunity.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

Customer Support oriented with a strong passion for the industry, eager to learn and to provide customers with advice and support. They are looking for the following strengths / experiences:

-B2C Customer Service Experience

-High business level of Japanese and business level English to be able to communicate with HQ in the US.

-SAP experience preferred but not required.

-Experience with Excel, Word, and Outlook.

-Ability to escalate and provide proposals and suggestions.

会社説明

The employer is a well-established global manufacturing organization in the FMCG industry.