




Desktop Support Engineer_Mich, Location: Ota city, Gunma ken  独占求人

HOT IT SUPPORT job opportunity in Gunma!

募集職種

採用企業名

株式会社バイオス

求人ID

1544882

業種

Sler・システムインテグレーター

雇用形態

契約

勤務地

群馬県, 太田市

給与

経験考慮の上、応相談

更新日

2025年07月15日 10:00

応募必要条件

職務経験

1年以上

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

ネイティブ

最終学歴

高等学校卒

現在のビザ

日本での就労許可が必要です

募集要項

User support in Japanese and English

PC Kitting and delivery of to users

On-site support for requests received by the global helpdesk

Provide remote support for users (Sales Staff) who works out side office environment.

Local hands-and-eyes support for network and server equipment based on instructions from the global team.

Asset management and Audit support for IT assets

Document creation and user manual translation provided by the headquarters

Language:

Daily Conversation Level English Skills (TOEIC 700 or above)

Native Level Japanese Skills (reading, writing and speaking)

Work Hours:

Mon ~ Fri, 9:00 to 18:00

Salary:

Up to 350,000 Yen/month (based on skills and experience)

スキル・資格

1 years or above IT experience. Excellent soft skills for communication with others.

Experiences in installation and configuration of Windows OS in enterprise environment, as well as the support experience and knowledge of MS Office.

Experiences in installation and configuration of iOS and Android terminal.

Basic knowledge of LAN/WAN (Ethernet・TCP/IP etc.), IP telephony and related experience.

Helpdesk, user support technician experience with PC hardware or software support experience.

Effective communication skills via phone and email (both in Japanese and in English)

会社説明