

Desktop Support Engineer\_Mich, Location: Ota city, Gunma ken @ 独占求人

**HOT IT SUPPORT job opportunity in Gunma!** 

## 募集職種

#### 採用企業名

株式会社バイオス

#### 求人ID

1544882

### 業種

Sler・システムインテグレーター

#### 雇用形態

契約

#### 勤務地

群馬県,太田市

### 給与

経験考慮の上、応相談

#### 更新日

2025年10月21日 09:00

# 応募必要条件

# 職務経験

1年以上

# キャリアレベル

中途経験者レベル

## 英語レベル

日常会話レベル

# 日本語レベル

ネイティブ

## 最終学歴

高等学校卒

## 現在のビザ

日本での就労許可が必要です

## 募集要項

User support in Japanese and English

PC Kitting and delivery of to users

On-site support for requests received by the global helpdesk

Provide remote support for users (Sales Staff) who works out side office environment.

Local hands-and-eyes support for network and server equipment based on instructions from the global team.

Asset management and Audit support for IT assets

Document creation and user manual translation provided by the headquarters

### Language:

Daily Conversation Level English Skills (TOEIC 700 or above)

Native Level Japanese Skills (reading, writing and speaking)

### **Work Hours:**

Mon ~ Fri, 9:00 to 18:00

### Salary:

Up to 350,000 Yen/month (based on skills and experience)

## スキル・資格

1 years or above IT experience. Excellent soft skills for communication with others.

Experiences in installation and configuration of Windows OS in enterprise environment, as well as the support experience and knowledge of MS Office.

Experiences in installation and configuration of iOS and Android terminal.

Basic knowledge of LAN/WAN (Ethernet · TCP/IT etc.), IP telephony and related experience.

Helpdesk, user support technician experience with PC hardware or software support experience.

Effective communication skills via phone and email (both in Japanese and in English)

## 会社説明