



PR/095453 | Technical Support Engineer

募集職種

人材紹介会社

ジェイ エイ シー リクルートメント シンガポール

求人ID

1544881

業種

その他（メーカー）

雇用形態

正社員

勤務地

シンガポール

給与

経験考慮の上、応相談

更新日

2025年06月17日 10:54

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

We are seeking a skilled and proactive Technical Support Specialist to join our team. This role combines technical support and pre-sales consultation, ensuring our customers receive timely and effective assistance with our products and services. The ideal candidate will have strong problem-solving skills, technical expertise, and a customer-centric mindset.

Key Responsibilities

- Provide pre-sales support and consultation, addressing customer inquiries and support requests promptly and accurately.
- Diagnose and troubleshoot software and hardware issues, applying effective solutions to resolve technical problems.
- Offer technical assistance related to computer systems, software, and hardware.
- Develop and maintain technical documentation and manuals to support internal teams and end-users.
- Assist with new product certifications and renewals.

- Support the company's Warranty Entitlement and Claim system.

Requirements

- Bachelor's degree in Computer Science, Information Technology, Engineering, or a related field.
- 3–5 years of hands-on experience in technical support or a similar role.
- Proficiency in Microsoft Office applications.
- Strong analytical and problem-solving skills.
- Solid understanding of hardware, software, and networking diagnostics.

Aloysius Loh
JAC Recruitment Pte Ltd
EA Personnel: R24121320
EA Personnel Name: LOH CHUAN LIANG ALOYSIUS

会社説明