

MichaelPage

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Looking for Ex-Cabin Crew - Customer Support - 4M JPY

Fresh Graduate Job Opportunity

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1544705

業種

銀行・信託銀行・信用金庫

雇用形態

正社員

勤務地

東京都 23区

給与

400万円 ~ 450万円

更新日

2025年06月16日 16:28

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

ネイティブ

最終学歴

高等学校卒

現在のビザ

日本での就労許可が必要です

募集要項

-Provide customer support to our existing customers [internationally & in Japan]

-Communicate internally to solve the issue in a timely manner

Client Details

Multinational Travel Company

Description

- Ensuring Legal Compliance
- Handle customer complaints and provide appropriate solutions and alternatives within the SLA.
- Follow up to ensure resolution
- Keep records of customer interactions, process customer accounts and file documents
- Follow communication procedures, guidelines and policies
- Take extra mile to engage to customers

Job Offer

- Training to ensure your success
- Promising career progression
- Opportunity to transfer to another department
- Diverse environment
- Competitive salary package
- Work anywhere in the world for 30 days on top of your paid leaves
- International relocation is possible

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

スキル・資格

- Has BA Degree and minimum of 12 months internship in any industry
 - Native level in Japanese and Fluent in English
 - Amenable to work in Tokyo 23 wards or Yokohama Minato Mirai
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会社説明

Multinational travel company