

MichaelPage

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NEW: Operations/Customer Service - LOGISTICS**Operations/Customer Service - LOGISTICS****募集職種****人材紹介会社**

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1544629

業種

流通

雇用形態

正社員

勤務地

東京都 23区

給与

450万円 ~ 500万円

更新日

2025年06月13日 16:00

応募必要条件**キャリアレベル**

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

流暢

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

We are seeking a diligent and detail-oriented individual to handle Operations/Customer Service tasks. The role requires prompt and accurate responses, acting as a key professional contact for a diverse range of clients.

Client Details

Our client is a global leader in transport and logistics, offering comprehensive supply chain solutions tailored to various industries and committed to excellence.

Description

Responsible for managing the customer support process for operations via sea and/or air-from order placement to final delivery. The role requires prompt and accurate responses, acting as a key professional contact for a diverse range of clients.

- Handle operations and ensure compliance with local and international regulations.
- Provide excellent customer service, responding to queries and issues in a timely and professional manner.
- Coordinate with stakeholders including carriers, customs, and clients to ensure smooth operations.
- Prepare necessary documentation for import procedures.

- Identify potential issues and implement preventative measures.

Job Offer

- A supportive and collaborative work environment in the logistics industry.
- A well-established company culture that values dedication and teamwork.
- Great opportunities for career progression.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

A successful candidate should possess the following qualifications in order to success in the role:

- Working experience as customer service or operating in Freight Forward company
- Experience handling export operations
- High business Japanese and English skills (mostly for written communication)

会社説明

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