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Full Stack Engineer | Chatobot

Fully Remote Work ★ Global Environment

募集職種

人材紹介会社 G Talent(ビズメイツ株式会社)

採用企業名

*Platform Development (Chatbot/Payment) *

求人ID

1543250

業種

インターネット・Webサービス

雇用形態

正社員

勤務地

東京都 23区

給与

600万円~800万円

勤務時間

Flextime System

更新日 2025年06月02日 15:57

応募必要条件

職務経験

6年以上

キャリアレベル 中途経験者レベル

英語レベル

無し

日本語レベル

ビジネス会話レベル

最終学歴

高等学校卒

現在のビザ 日本での就労許可は必要ありません

募集要項

[About the company]

Development of BX (Brand Experience) platform "BOTCHAN" and provision media business

[What is "BOTCHAN"]

This is a marketing SaaS product that uses conversational chat forms to maximize LTV.

Its strengths include the ability to complete payment within the chat form and the ability to provide comprehensive marketing support for each funnel of recognition, purchase, inquiry, and retention. Currently, mainly four of the company's products have been introduced to customers in various industries, including e-commerce, and the total number of customers has

[Job Description]

Recruitment Background

The voicebot market stands at 8.8 billion yen, in contrast to the call center market which reaches 1.2 trillion yen.

The overwhelming shortage of call center operators has resulted in numerous challenges for call center customer service. These include a decline in call reception rates, escalating response costs, and the personalization of customer service quality.

To address these issues, the company is promoting the business development of 'BOTCHAN AICALL,' a phone customer service AI agent representing a new business venture leveraging generative AI. They are currently seeking engineers to collaborate on the launch of this business.

Responsibilities

In this role, you will collaborate with AI engineers and Product Managers/Product Owners to undertake the following responsibilities related to our in-house product, 'BOTCHAN AICALL

Maintenance development, research of new technologies, verification.

Mission

Detailed specification design, implementation, maintenance, and operation in accordance with the product roadmap.

■Position Highlights

You will be involved in the development of products utilizing cutting-edge AI technology and T3 Stack, a state-of-the-art TypeScript technology.

Regarding the application of generative AI, you can take on the highly unique challenge of "AI-powered customer service," rather than being limited to narrow areas such as internal FAQs.

There is an environment where development can be done while actively discussing technology and architecture. Foreign engineers make up the majority of the team, allowing you to work with global members.

Languages used (frameworks)

- Frontend: TypeScript (Next.js, Tailwind CSS, tRPC)
- · Backend: TypeScript (NestJS, tRPC), Python (FastAPI)
- · Authentication: Auth.js (also using Auth0 for SAML SSO)

Other Information

- · Cloud Infrastructure: Azure
- Database: PostgreSQL
- · CI: GitHub Actions
- Source Code Management: GitHub
- · Design: Vercel v0
- · Business Tools: Slack, Notion, Miro, Google Workspace
- · Backlog Management: Notion
- · Monitoring Tools: New Relic, Sentry, PagerDuty

Background of Technology Selection

TypeScript has been primarily selected to maximize development efficiency and achieve service stability through Fullstack Typesafety.

For thorough Al-driven development, Next.js was adopted for the frontend implementation, aiming to leverage v0 prototypes from Vercel's v0 during the Design phase as much as possible.

TypeScript (NestJS) is used for the backend API. Python (FastAPI) is used exclusively for the AI-specific parts.

[Working conditions]

- 5,000 yen/month remote work allowance
- Up to ¥10,000/month allowance for book purchases
- Remote work environment enhanced by remote HQ
- Reference https://magazine.hq-hq.co.jp/n/n317017616409
- Various qualification allowances for engineering-related qualifications
- GitHub Copilot For Business , GitHub Copilot X for full-time engineers
- OpenAI paid account (application required)

Communication allowance (5,000 yen per month)

Commuting allowance: commuting expenses paid (up to 30,000 yen)

Housing allowance: Rent subsidy system (conditions vary depending on years of employment)

*Rent subsidy...20,000 yen (within 3km radius) for those who have worked for less than 3 years, 30,000 yen (no distance specified) for those who have worked for more than 3 years

Social insurance: fully provided

Paid holidays are encouraged (e.g., anniversaries, GW, etc.)

In-house massage (once a month, company pays the cost)

Celebration and condolence expenses (congratulatory and sympathy money)

Maternity and paternity leave

Lunch subsidy

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Lending of PCs
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[Holidays] Saturday/Sunday/National Holiday Annual Paid Leave New Year Holiday Parental Leave Congratulations & Condolence Leave

スキル・資格

[Required] ■Experience

2+ years of backend development experience for web services using statically-typed languages (e.g., Java, Go, TypeScript). 1+ year of experience in infrastructure operation and maintenance using cloud services (e.g., Azure, AWS, GCP). Practical experience working in a team using Git.

Skills

Language proficiency equivalent to JLPT N1-N3 level. Logical thinking skills. Communication skills. Technical writing skills.

Knowledge Knowledge of project management.

[Preferred] ■Experience Practical experience in Al-driven development using tools such as Cursor, Windsurf, and Devin.

Knowledge Knowledge in the fields of AI or data science.

[Ideal Applicants] Must Honesty and unlearning ability Proactive attitude and team-oriented spirit Positive mindset Perseverance Sense of responsibility Intellectual curiosity and eagerness to learn

会社説明