



## 【Senior Account Manager】 Large Tech Company in Tokyo

### 募集職種

人材紹介会社

株式会社SPOTTED

### 求人ID

1543123

### 部署名

Customer Relationship Management

### 業種

その他（金融）

### 会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

### 雇用形態

正社員

### 勤務地

東京都 23区

### 給与

1300万円 ~ 1500万円

### 休日・休暇

Saturdays, Sundays, Holidays, New Year's holidays, paid leave.

### 更新日

2025年12月26日 12:01

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル (英語使用比率: 10%程度)

#### 日本語レベル

ネイティブ

#### 最終学歴

大学卒：学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

#### About the Company

Our client is a global leader in financial messaging services, enabling secure and seamless transactions across borders and financial institutions. Headquartered in Belgium, they serve a vast network of over 12,000 banks and financial organizations in more than 200 countries and territories.

For over five decades, they have built a reputation for trust, precision, and security, helping the global financial ecosystem move value at scale. Our client innovates thoughtfully, tests rigorously, and implements swiftly to stay ahead of the curve in an ever-evolving world. Their mission to connect the global financial community has never been more relevant, and their

diverse community reflects the complexity and future of global finance.

### The Role

We are looking for a **Senior Commercial Manager** to join a dynamic team. In this role, you will manage and grow relationships with small to medium-sized financial institutions in the region, primarily in Japan. You will serve as the trusted advisor to your clients, helping them unlock value from our services while also identifying opportunities for growth and deeper engagement.

This role combines strategic account management with hands-on customer service, offering a unique opportunity to contribute to regional growth while supporting the evolving needs of customers.

### What You'll Do

- Develop and execute strategic account plans to meet commercial objectives and drive growth within your customer portfolio.
- Build and maintain long-term, high-value relationships with key stakeholders at small to medium financial institutions.
- Serve as the primary point of contact for client enquiries, ensuring timely and high-quality service and solution delivery.
- Identify new business opportunities by understanding customer needs, market trends, and regional infrastructure developments.
- Coordinate cross-functional efforts to deliver seamless, integrated solutions to your customers.
- Act as the voice of the customer within the organization, sharing insights, market intelligence, and product feedback with internal teams.
- Represent the organization at industry events and conferences to stay informed of emerging trends and maintain strong market visibility.

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### スキル・資格

#### What You'll Bring

- 3–5 years of experience in account management
- At least 2 years working for Japanese banks
- Excellent communication and relationship-building skills, with experience working across diverse client profiles.
- Strong ability to understand customer requirements and identify strategic business opportunities.
- Confident negotiator with persuasive communication skills and a solution-oriented mindset.

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### 会社説明