



PR/118026 | Operations Manager

募集職種

人材紹介会社

ジェイエイシーリクルートメントイギリス

求人ID

1542480

業種

物流・倉庫

雇用形態

正社員

勤務地

オランダ

給与

経験考慮の上、応相談

更新日

2025年05月27日 10:45

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Position Title:

Operations Manager – International Logistics & Fulfilment
(Future Branch Leader Candidate)

Department:

Warehouse/Logistics / Supply Chain

Location:

[The Netherlands] – Rotterdam

Reports To:

Deputy Branch Manager / Headquarters in Amsterdam

Purpose of the Role:

The Operations Manager is responsible for leading daily fulfilment and logistics operations at our Rotterdam center. This includes managing warehousing, inventory, shipping coordination, and last-mile delivery for both B2B and e-commerce clients. The role focuses on operational efficiency, team performance, and customer satisfaction.

This position is designed as a strategic pipeline to future branch leadership. Candidates with proven leadership skills and a strong operational mindset will be considered for future promotion to Deputy or Branch Manager as part of our succession planning.

Key Responsibilities:

- Oversee daily fulfilment operations including receiving, storage, picking/packing, and outbound processing.
- Supervise operational teams: warehouse staff, logistics coordinators, shipping administrators.
- Manage cross-border shipping activities including coordination with couriers and customs brokers.
- Ensure operational KPIs are met: on-time shipping, order accuracy, inventory accuracy, and handling time.
- Monitor and improve warehouse layout, workflow, and standard operating procedures.
- Collaborate with IT to ensure system integration and WMS/TMS functionality for smooth operations.
- Plan staffing and shift schedules based on forecasted volumes and seasonal peaks.
- Coordinate with external partners (3PLs, carriers, vendors) and ensure SLA compliance.
- Support continuous improvement activities using Lean tools or small-scale automation initiatives.
- Act as site leader during the absence of the Deputy Branch Manager.
- Maintain adherence to safety standards and international compliance (customs, VAT, Incoterms, etc.).
- Contribute input to budget planning and vendor evaluation (as appropriate).

Key Requirements:**Education & Experience:**

- Bachelor's degree in Logistics, Supply Chain Management, Business, or related field.
(Equivalent professional experience may be considered.)
- Minimum 5 years' experience of operation manager, fulfilment center operations, or international shipping.
- Prior experience in team leadership or supervisory role within warehousing or logistics operations.

Skills & Competencies:

- Strong leadership and team coordination skills.
- Hands-on knowledge of fulfilment processes, warehouse systems, and inventory management.
- Familiarity with cross-border shipping, customs clearance, and EU trade compliance.
- Solid understanding of WMS/TMS systems; comfortable with digital tools and reporting.
- Native Dutch and business level of English.

#LI-JACUK

#citylotterdam

会社説明