

# MichaelPage

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## Ocean IMPORT Customer Service and Operations!

### Ocean IMPORT Customer Service -Logistics

#### 募集職種

##### 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

##### 求人ID

1542132

##### 業種

その他（流通・小売・物流）

##### 雇用形態

正社員

##### 勤務地

東京都 23区

##### 給与

450万円 ~ 550万円

##### 更新日

2025年05月22日 12:00

#### 応募必要条件

##### キャリアレベル

中途経験者レベル

##### 英語レベル

ビジネス会話レベル

##### 日本語レベル

流暢

##### 最終学歴

大学卒：学士号

##### 現在のビザ

日本での就労許可が必要です

#### 募集要項

We are seeking a dedicated Ocean Import Customer Service and Operations representative to contribute to our Transport & Distribution department. The ideal candidate will possess excellent customer service skills and a deep understanding of logistics within the transport and distribution industry.

#### Client Details

Our client is a prominent player in the transport and distribution industry, boasting a large organization spread globally. Known for its commitment to excellence, the company offers a collaborative work environment in Tokyo and continually seeks to enhance its operations and customer service experience.

#### Description

- Manage ocean import operations and customer service tasks efficiently.
- Coordinate and communicate with clients and internal teams for seamless operations.
- Ensure documentation for transport and distribution is accurately maintained.
- Comply with customs regulations and other relevant legal and administrative requirements.
- Resolve customer queries and complaints in a professional manner.
- Monitor and report on transport and logistics performance.

- Enhance customer satisfaction through proactive and responsive service.
- Contribute to team efforts to achieve departmental and company objectives.

#### **Job Offer**

- Commuting allowance to support your travel to our Tokyo office.
- An engaging work culture focused on growth and excellence.
- A permanent role in a globally recognized organization.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

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#### **スキル・資格**

A successful Ocean Import Customer Service and Operations representative should have:

- A solid background in logistics, transport, or a related field.
  - Proficiency in customer service and operations within the transport & distribution industry.
  - Strong communication skills to liaise with customers and team members effectively.
  - Experience in handling ocean import operations and logistics ideal
  - A customer-centric approach with problem-solving abilities.
  - Business level of English and high business Japanese
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#### **会社説明**

A prominent player in the transport and distribution industry, boasting a large organization spread globally. Known for its commitment to excellence, the company offers a collaborative work environment in Tokyo and continually seeks to enhance its operations and customer service experience.