



## PR/118022 | Implementation Consultant

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメントイギリス

#### 求人ID

1541612

#### 業種

その他（メーカー）

#### 雇用形態

正社員

#### 勤務地

イギリス

#### 給与

経験考慮の上、応相談

#### 更新日

2025年05月20日 13:03

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

Ai-tech company is looking for the Implementation Consultant in Japan

**Salary banding:** ~¥8,000,000 per year

**Working Pattern:** Remote

**Location:** Tokyo, Japan

#### Role Summary

Our Customer Engagement team is responsible for ensuring that every customer receives the best possible outcomes from our product, that our deployments are successfully delivered on time, and that we are generating the value that we've committed to delivering.

The Implementation Consultant role is part of a new Implementation team and will be one of the earliest members of the Customer Engagement team dedicated to post-sales implementation and platform configuration projects as we continue to expand our customer base.

The role will report to the Head of Customer Engagement, with good upside to establish processes around how we develop our product and implement it for customers, and future opportunity to grow and lead with our Customer Engagement team.

As the world continues to find new and innovative use cases for Artificial Intelligence, you will be at the forefront of this, deploying truly boundary-pushing technology into some of the world's largest businesses and helping to create and train new AI models using our low-code configuration tooling.

If you're an ambitious technologist with a good blend of technical and communication skills, and believe in the power of enterprise AI to make a positive impact on millions of insurance policyholders around the world, we'd love to meet you.

#### Responsibilities

##### **Customer Delivery and Configuration**

- Configure, and deliver solutions using the platform
- Liaise with Engineering to deliver integrations between Sprout and our customers' systems
- Liaise with Data Science to implement & optimise AI document-processing models, AI workflows, and automation processes related to claim management
- Troubleshoot and resolve technical issues related to implementations and PoCs

##### **Solution Design**

- Design and architect end-to-end solutions leveraging automation platform
- Liaise with engineering to create detailed solution designs, integration architecture, and technical documentation
- Provide technical guidance and best practices to clients and internal teams
- Evaluate client requirements and propose appropriate solutions

##### **Customer Success**

- Advise clients on best practices
- Provide technical expertise during implementation projects
- Develop implementation processes and guides to standardise the onboarding process for customers.
- Conduct training sessions for clients and internal teams
- Stay up-to-date with the latest features and industry trends in claim automation

#### **Requirements**

- Fluency in Japanese, and strong grasp of spoken and written English
- 1-2 years experience working with process automation or low code platforms
- Familiarity with integration technologies (JSON, REST APIs)
- Knowledge of programming languages such as JavaScript and Python
- Excellent communication and presentation skills
- Excellent stakeholder management skills
- Strong problem-solving and analytical abilities

#### **Nice to Have**

- Experience delivering complex technology solutions as part of a delivery team
- Experience in solution design and architecture for enterprise-level projects