



日本での就労許可は必要ありません

募集要項

Company and Job Overview JAC's client is a leading bank in Asia, looking for an Operational Excellence Manager position. Location: Ho Chi Minh City

Job Responsibilities

- · Lead the Retail Operations digitization strategy and execution in country while collaborating with Group.
- Play an SME role across OCs to drive Retail Ops transformation initiatives.

• Monitor efficiency and drive productivity saves and re-engineering within the operations units and track actions through to resolution.

Manage and coordinate activities with stakeholders in all aspects of Retail Operations Undertake ad hoc projects as requested. Manage critical transformational projects.

• Ensure all actions are executed in accordance with bank policies and procedures, comply with statutory regulations and laws and ensure enhancement and maintenance of internal controls to reduce/control risks and to improve operations standards.

Job Requirements

Bachelor's Degree in Banking & Financial industry.

• 6+ years in the operations industry with a deep understanding of the operations controls as well as exposure to current financial technology at execution level.

- Strong communication skills in English and Vietnamese.
- A natural leader: someone who can partner with cross-franchise teams and external partners to lead a high performing team.
- · Creativity, initiative, and drive: an advocate for innovative thinking, cultural development, with a results mindset.
- Ability to influence others and obtain buy-in for projects.
- Ability to think independently, analytically, and logically.
- Ability to effectively communicate with own team, internal stakeholders, suppliers, and key stakeholders to deliver high quality business outcomes.
- Ability to adapt to change in a fast-paced environment.
- Passionate about continuous learning and digital innovation.

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会社説明