



PR/095085 | System Management Specialist, Level 3 Support (VMWare)

募集職種

人材紹介会社

ジェイ エイ シー リクルートメント シンガポール

求人ID

1540467

業種

ITコンサルティング

雇用形態

正社員

勤務地

シンガポール

給与

経験考慮の上、応相談

更新日

2025年06月18日 09:01

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

COMPANY OVERVIEW:

Our client is a prominent global IT service provider that excels in custom software design, IT consultancy, and infrastructure management. They deliver high-performance, large-scale systems like API Gateways and message queues, ensuring smooth global operations and enhanced system reliability. Their comprehensive IT solutions help businesses eliminate challenges, optimize resources, and boost productivity.

They are in search of an experienced System Management Specialist, Level 3 Support (VMWare) to join their growing team.

RESPONSIBILITIES:

1. Operation and maintenance of internal systems and developed servers for bank customers.
2. Preparation of operational documentation.
3. General operation task such as access log reporting, patching work.

4. Co-ordinate with vendors and deal with contracts (software licence renewals, hardware maintenance).
5. Handling user enquiries.
6. Work with the team leader to identify operational issues and proactively undertake improvement activities.
7. Ability to carry out work-arounds of system troubles as they occur, as well as investigate and respond to root cause resolution (level 3 support).

JOB REQUIREMENTS:

1. Prior experience in Level 3 support roles in on-prem server management, including VMware.
2. Ability to prepare system design and procedure manuals independently.
3. General knowledge of managing cloud servers.
4. Experience in managing multiple servers, mainly Windows.
5. Familiarity with ITIL concepts and at least three years' experience in operations and maintenance.
6. Experience of working with Japanese companies / projects with Japanese companies would be an added bonus.

EDUCATION:

1. At least a Bachelors' Degree in related fields.

WHAT WE OFFER:

1. Competitive Salary: A competitive salary package, including bonuses and benefits.
2. Career Growth: Opportunities for career growth and professional development in a fast-paced and dynamic environment.
3. Collaborative Culture: A collaborative and supportive culture that values teamwork, innovation, and creativity.

Raymond Ler (R1876114)

JAC Recruitment Pte. Ltd. (90C3026)

#LI-JACSG

会社説明