



PR/117192 | Customer Service

募集職種

人材紹介会社

ジェイ エイ シー リクルートメント タイランド

求人ID

1540364

業種

その他（メーカー）

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2025年06月04日 12:01

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Job Description :

- Oversee daily sales operations, including receiving, confirming, and tracking orders, arranging timely deliveries, and maintaining effective communication with customers.
- Accurately input customer demands, such as orders and EDI forecasts, into the relevant system based on agreements.
- Determine forecasts and safety stock levels using previous forecasts and consumption analysis, and upload this information to the system. Maintain a good understanding of demand and stock levels to achieve a balanced approach.
- Address customer complaints skillfully and politely, inform relevant departments to take corrective actions, and follow up on the results.
- Manage risk in daily operations, handle urgent cases promptly and proactively.

- Properly manage slow-moving and obsolete goods, and alert potential customer line-downs due to material shortages.
- Collaborate with other departments to enhance sales operations, drive business growth, and increase customer satisfaction.
- Submit invoices according to customer requirements and follow up on accounts receivable.

会社説明