



PR/116597 | Japanese Customer Support Specialist (Japanese-speaking JLPT N1)

募集職種

人材紹介会社

ジェイ エイ シー リクルートメント タイランド

求人ID

1540319

業種

ビジネスコンサルティング

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2025年05月20日 12:14

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Position: Japanese Customer Support Specialist (Japanese-speaking JLPT N1)

Location: Bangkok, BTS line

Job Description:

- Responsible for answering phone calls and emails for Japanese owners of foreign timeshare resorts.
- Handle reservations and provide information on resorts, hotels, etc.
- Manage annual management fee payments and loan account information.
- Oversee ownership information and points management.

Qualifications:

- Business-level English, Japanese proficiency with JLPT N1
- Team spirit and a strong commitment to customer satisfaction.
- Ability to provide cheerful and pleasant service.
- At least 3 years of professional experience; for those with a vocational school, junior college, or high school diploma: at least 5 years of professional experience (for visa purposes).

Working Conditions:

- **Working Hours:** 7:00 AM to 4:00 PM
- **Other Leave:** Paid leave: 10 days
- **Bonus:** Once a year (based on performance), with additional incentives available.
- **Other Benefits:** Social insurance enrollment, private health insurance, annual health check-up, Provident Fund (retirement savings).

会社説明