

MichaelPage

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Import Operations Customer Service - Global Logistics!**Import Ops Customer Service - Logistics!****募集職種****人材紹介会社**

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1539898

業種

流通

雇用形態

正社員

勤務地

東京都 23区

給与

500万円 ~ 600万円

更新日

2025年05月16日 17:00

応募必要条件**キャリアレベル**

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

流暢

最終学歴

短大卒： 準学士号

現在のビザ

日本での就労許可が必要です

募集要項

We are seeking a diligent and detail-oriented individual for the role of Import Operations Customer Service. Responsible for managing the end-to-end customer support process for import operations via sea and/or air-from order placement to final delivery, the role requires prompt and accurate responses, acting as a key professional contact for a diverse range of clients.

Client Details

Our client is a global leader in transport and logistics, offering comprehensive supply chain solutions tailored to various industries and committed to excellence.

Description

Responsible for managing the end-to-end customer support process for import operations via sea and/or air-from order placement to final delivery. The role requires prompt and accurate responses, acting as a key professional contact for a diverse range of clients.

- Manage import operations and ensure compliance with local and international regulations.
- Provide excellent customer service, responding to queries and issues in a timely and professional manner.

- Coordinate with stakeholders including carriers, customs, and clients to ensure smooth operations.
- Prepare necessary documentation for import procedures.
- Identify potential issues and implement preventative measures.

Job Offer

- A supportive and collaborative work environment in the Transport & Distribution industry.
- A well-established company culture that values dedication and teamwork.
- Great opportunities for career progression.
- Partial remote work available

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

A successful candidate should possess the following qualifications in order to success in the role:

- Working experience as customer service or operating in Freight Forward company
- Experience handling Import operations
- High business Japanese and English skills (mostly for written communication)
- Usage experience of Cargo Wise/ NACCS

会社説明

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