



## PR/086989 | Field Service Engineer (m / f / d)

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメントドイツ

#### 求人ID

1537998

#### 業種

その他（メーカー）

#### 雇用形態

正社員

#### 勤務地

ドイツ

#### 給与

経験考慮の上、応相談

#### 更新日

2025年05月01日 20:06

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

#### COMPANY OVERVIEW

A Japanese global semiconductor company is looking for someone that can handle field service engineering activities to European clients.

#### JOB RESPONSIBILITIES

- Receives service calls from customer. Determines customer need or problem and responds accordingly.
- Helping tool installation at customer site with Engineers
- Supporting a software cording and modification for software engineers
- May provide over-the-phone consultation and advice to customer, may need to respond to emergency customer situation or may schedule and repair Company's products at customer site.

- Performs preventative maintenance on Company products.
- Establishes and manages a local maintenance service structure.
- Inspects and evaluates customer usage of Company products.
- Provides training to customers in usage and maintenance of Company products.
- Provides application support on Company products to customer.
- Provides liaison between customer and applications programmer for customer requests involving change in applications.
- Researches market needs and customer applications of Company products.
- Submits application report to management in a timely manner.
- Supports sales activities and establishes and maintains good relationship with customers.
- Participates in sales meetings as required.
- Provides training to other Company field service engineers as needed.
- Submits various reports, such as service reports, weekly report, and expense report to management in a timely manner.
- Receives follow-up and additional training on Company products in Japan.
- Responsible for maintaining company parts and tools.
- Minimizes downtimes of company systems.
- Effectively communicates with Japan headquarters' engineers regarding the product applications, technical issues, etc

#### JOB REQUIREMENTS

- Valid working visa holder in the EU
- Fluent command of English
- Able to have 4-6 weeks of business trip frequently in Europe for the first 2 years.
- Work experience in a similar position in semiconductor industry
- Degree in Electrical Engineering or equivalent combination of education and experience.
- Driver's license

Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

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会社説明