



PR/086946 | Customer Service (m / f / d)

募集職種

人材紹介会社

ジェイエイシーリクルートメントドイツ

求人ID

1537976

業種

その他（メーカー）

雇用形態

正社員

勤務地

ドイツ

給与

経験考慮の上、応相談

更新日

2025年05月01日 20:06

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Company Overview

The Japanese leading automotive parts manufacturing company is looking for customer service (m/f/d) to deliver high-quality products and exceptional customer service. Their dedication to innovation and excellence has made them a trusted partner in the automotive industry.

Key Responsibilities:

- Serve as the primary point of contact for German-speaking customers.
- Respond to customer inquiries via phone, email, and other communication channels.
- Provide accurate information about the products and services.
- Resolve customer issues and complaints in a timely and professional manner.

- Maintain and update customer records in the database.
- Collaborate with internal teams to ensure customer needs are met.
- Identify opportunities to improve customer satisfaction and loyalty.
- Prepare and present regular reports on customer service activities.

Qualifications:

- Native-level proficiency in German.
- Business-level proficiency in English.
- Minimum of 7 years of experience in customer service.
- Excellent communication and interpersonal skills.
- Strong problem-solving abilities and attention to detail.
- Ability to work independently and as part of a team.
- Knowledge of the automotive industry is a plus.

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会社説明