



Data Center Operations Support Engineer (Finance Industry)

NO NIGHT SHIFT WORK!

募集職種

採用企業名

エイラシステム株式会社

求人ID

1536801

部署名

Enterprise Data Center Operations Management

業種

証券

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

雇用形態

契約

勤務地

東京都 23区, 江東区

給与

450万円 ~ 550万円

ボーナス

給与：ボーナス込み

勤務時間

11am-8pm, Mon-Fri

更新日

2026年04月15日 08:00

応募必要条件

職務経験

1年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

専門学校卒

現在のビザ

日本での就労許可が必要です

募集要項

Data Center Operations Support Engineer

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- Ⓞ **NO NIGHT SHIFT WORK!**
- Ⓞ **Location: Fuchu, Tokyo**

EIRE Systems delivers on-site Data Center operations management services on behalf of our client, a leading financial institution.

The teams perform a mix of project-driven activities for new equipment installs and decommissioning plus BAU operations support for change requests and day-to-day support for all activities inside the data centers.

The team is comprised of a variety of nationalities operating in a Japanese + English bilingual environment.

The position works a Monday to Friday schedule (typically 11am to 8pm). Saturday shifts required on a Team rotation basis.

Applicants should have a working knowledge of the day-to-day operations procedures for management of an enterprise data center. Basic technical understanding of the various physical elements of an enterprise data center (e.g. cabling, network/server hardware, power, cooling, capacity metrics) is highly desirable.

Job Description:

The Data Center Support personnel will work as a member of a team to provide the following on-site services to the client:

- Install, test and maintain a wide range of IT communication infrastructures and cabling within Data Centers and Telco exchanges
- Maintain all Data Center standards, procedures, health and safety, and day to day infrastructure performance issues
- Track job tickets and agree on implementation with the Planning and Logistic specialists
- Providing daily audits and reporting about the performance level of services
- Travel to other remote data center sites for smart-hands support
- Hardware hands on support of Dell, Cisco, Arista devices
- Other related tasks that may be requested

*****Applicants must presently be residing in Japan. Applicants from outside Japan need not apply and will not be contacted.**

スキル・資格

Required Skills / Experience:

- Degree in IT-related field or 1+ years of experience working in IT related role
- **Business level English and Japanese** (Japanese N2 above required for non-native Japanese speakers)
- Experience or basic understanding of change management
- Robust Team Player, exposed to a multi-cultural environment
- Mature and independent with excellent communication skills
- Detail focused when completing records, tickets and supporting documentation
- Ability to lift IT equipment weighing more than 10kg

Other “Value-add” Qualifications:

- Hands-on experience with hardware platforms (i.e. Dell, HP)
- Networking certifications (CCENT, Network+)
- Linux experience
- Good level of understanding about ITIL framework
- Basic understanding of Data Center facilities
- Exposure or ability to developing and documenting operational processes
- Proficiency in handling complex IT-related projects: from writing a proposal, initiating & planning projects, to executing, monitoring/controlling projects, until and including project closure.

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会社説明