



Team Leader at Global BPO Company

20 paid off days, Utilize English skill

募集職種

人材紹介会社

株式会社 JAC International

求人ID

1535141

業種

通信・キャリア

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合

外国人 少数

雇用形態

正社員

勤務地

東京都 23区, 江東区

最寄駅

総武快速線 (千葉-東京) 、 錦糸町駅

給与

450万円 ~ 550万円

ボーナス

固定給+ボーナス

歩合給

固定給+歩合給

勤務時間

8 hours per day

休日・休暇

2 day offs per week, 20 paid leaves per year

更新日

2026年02月18日 06:00

応募必要条件

職務経験

1年以上

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

ネイティブ

最終学歴

高等学校卒

現在のビザ

日本での就労許可が必要です

募集要項**Responsibilities:**

- **Management:** Set goals, develop, evaluate, and manage team performance
- **Quality Control:** Implement strategies to enhance customer satisfaction
- **Process Improvement:** Optimize efficiency and improve workflows
- **Client Collaboration:** Coordinate meetings with clients (with supervisor present) and report in English
- **Team Support:** Lead a team of 15-20 operators with support members

Why You'll Love Working with Us:

- **Flat Hierarchy:** Enjoy a friendly and open work environment where you can directly discuss your goals and challenges with your supervisor during regular meetings.
- **Free Streaming:** Access video streaming services for free during your employment.
- **Flexible Dress Code:** Express yourself with your choice of clothing, hair color, nails, and beard. Jeans and sneakers are welcome (no ripped jeans).
- **Diverse Team:** Join a vibrant team with members in their 20s, 30s, 40s, and 50s.
- **High Vacation Utilization:** Benefit from a high vacation utilization rate of 87.5% (from Dec 2022 to Nov 2023).
- **Language Learning:** Immerse yourself in an environment where you can frequently use and improve your English skills.
- **Work-life Balance:** 20 paid leaves per year

スキル・資格**Required Skills:**

- **Experience:** Over 1 year of management experience in a call center or contact center
- **Languages:** Native-level Japanese and conversational to business-level English (TOEIC/Eiken certification holders are welcome, but not required)

会社説明