

MichaelPage

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[Tech x Ops] System Support Specialist**[Tech x Ops] System Support Specialist****募集職種****人材紹介会社**

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1535101

業種

ソフトウェア

雇用形態

正社員

勤務地

東京都 23区

給与

経験考慮の上、応相談

更新日

2025年04月25日 20:33

応募必要条件**キャリアレベル**

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

This role involves monitoring and supporting operational systems within an automated warehouse environment. You'll act as the key contact between technical teams and on-site operations to ensure smooth system performance.

企業情報

An international tech company specializing in cutting-edge automation, software, and robotics for e-commerce and grocery fulfillment. Their highly automated facilities and proprietary platforms are used by major retailers around the world, making them a pioneer in warehouse technology and operations.

職務内容

- Monitor business-critical warehouse systems and manage real-time incidents
- Act as a liaison between engineering, technology, and business operations
- Troubleshoot and resolve system errors affecting robotics and automation
- Coordinate recovery of failed bots or stock-handling equipment
- Log and escalate issues using internal ticketing tools
- Analyze system performance and provide technical input for improvements
- Communicate with offsite tech teams and warehouse staff for rapid issue resolution

条件・待遇

- Opportunity in a globally recognized tech company
- 24/7 rotating shift schedule with a supportive team structure
- Hands-on experience with robotics and warehouse automation
- Unique exposure to cross-functional operations and IT
- Opportunity to build your skills in a high-growth, innovation-focused environment

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Naoko Toda at +81 3 6832 8648.

スキル・資格

- Experience in IT or technical support roles
 - Familiarity with system operations, hardware, software, or networks
 - Analytical thinker with strong troubleshooting skills
 - Comfortable working in a fast-paced, hands-on environment
 - Able to communicate technical details clearly to non-technical users
 - Team player with a proactive approach to problem-solving
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会社説明

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