



## 【Global Security Systems】 Service Technician

### 募集職種

#### 採用企業名

株式会社アプテル

#### 求人ID

1526609

#### 業種

Sler・システムインテグレーター

#### 会社の種類

中小企業 (従業員300名以下) - 外資系企業

#### 外国人の割合

外国人 半数

#### 雇用形態

正社員

#### 勤務地

東京都 23区, 中央区

#### 最寄駅

有楽町線、 新富町駅

#### 給与

300万円 ~ 450万円

#### 更新日

2025年07月10日 01:00

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

新卒・未経験者レベル

#### 英語レベル

日常会話レベル (英語使用比率: 25%程度)

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

専門学校卒

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

As a Service Technician at AVTEL, you will play a key role in the installation, repair, and maintenance of integrated security systems, including Access Control and CCTV. You will be responsible for performing site installations, diagnosing and resolving technical issues, and conducting Planned Preventative Maintenance (PPM). In addition, you will assist with small projects and collaborate closely with our engineering team to ensure the highest level of service for our clients.

#### Key Responsibilities

Deliver on Installation & Maintenance

- Install, repair, and maintain integrated security systems, including Access Control, CCTV, and related technologies.
- Conduct diagnostic assessments of technical issues and implement effective solutions.

#### Perform planned Preventative Maintenance (PPM)

- Perform routine PPM on existing systems to ensure their optimal functioning and minimize downtime.

#### Deliver Project Support

- Assist with site surveys and contribute to pricing preparation for customer projects.
- Support small-scale project work as required, ensuring tasks are completed to specification.

#### Ensure Compliance & Safety

- Adhere to company procedures, safety protocols, and key performance indicators (KPIs) for all installations and maintenance activities.

#### Drive continuous improvement through collaboration

- Work closely with the technical team to resolve issues and contribute to continuous process improvements.

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### スキル・資格

#### Experience

- You have at least 3 years of experience in a similar role, with a strong background in installing and maintaining integrated security systems.

#### Technical Skills

- You are experienced with Access Control, CCTV, and related security systems.
- Proficient in troubleshooting and basic IT networking; CAD experience is a plus.

#### Communication Skills

- You have strong customer service and communication skills, with the ability to clearly convey technical information to clients.
- Fluency in both spoken and written Japanese and English is a plus; business-level proficiency in either language is essential.

#### Flexibility & Reliability:

- You are willing to work outside standard hours when required, ensuring customer needs are met in a timely manner.

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### 会社説明