

Executive Events AV Engineer 👍 独占求人**Western style employee focused culture**

## 募集職種

## 採用企業名

株式会社システムズ ゴー

## 求人ID

1521267

## 業種

ITコンサルティング

## 会社の種類

中小企業 (従業員300名以下) - 外資系企業

## 外国人の割合

外国人 半数

## 雇用形態

正社員

## 勤務地

東京都 23区

## 給与

500万円 ~ 700万円

## ボーナス

給与：ボーナス込み

## 勤務時間

Mon-Fri 9am-6pm

## 休日・休暇

13 days/yr paid leave, +1/yr until 22/yr

## 更新日

2025年09月05日 08:01

## 応募必要条件

## 職務経験

3年以上

## キャリアレベル

中途経験者レベル

## 英語レベル

ビジネス会話レベル (英語使用比率: 50%程度)

## 日本語レベル

ビジネス会話レベル

## 最終学歴

専門学校卒

## 現在のビザ

日本での就労許可が必要です

## 募集要項

## About the Role

We are seeking a highly skilled AV Engineer to join our team, providing on-site Audio-Visual (AV) infrastructure support and executive user support for a multinational client in Tokyo. This role involves maintaining AV systems, troubleshooting technical issues, and ensuring seamless AV experiences for corporate events and executive meetings.

**Key Responsibilities****•AV System Support & Maintenance**

- o Perform daily health checks on AV systems, including displays, conferencing tools, microphones, and speakers.
- o Conduct preventative maintenance such as firmware updates, cleaning, and cable management.
- o Monitor AV assets and proactively address technical issues.

**•AV Event & Executive Support**

- o Provide L1 support for executive AV needs, ensuring flawless boardroom and virtual meeting experiences.
- o Set up and manage AV equipment for corporate events, town halls, and hybrid meetings.
- o Troubleshoot real-time issues during live events and provide quick resolutions.
- o Work closely with event coordinators to prepare and rehearse AV setups.

**•Troubleshooting & Issue Resolution**

- o Diagnose and resolve audio, video, and connectivity issues for AV equipment and IT-integrated AV solutions.
- o Escalate complex technical problems to L2 or senior engineers when necessary.

**•Collaboration & Communication**

- o Work within the client's ticketing system to log and manage AV-related incidents.
- o Coordinate with internal IT teams, vendors, and third-party service providers for repairs, upgrades, and equipment replacements.
- o Communicate with global IT teams to align with corporate AV standards and policies.

**•Documentation & Compliance**

- o Maintain accurate records of AV asset inventory and issue logs.
- o Ensure all AV operations comply with corporate security policies and best practices.

**Work Conditions**

- Full-time, on-site role at the client's Tokyo office.
- Requires flexibility to support early morning or late evening corporate events.
- Occasional coordination with global IT teams across different time zones.

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**スキル・資格****Qualifications & Experience**

- 2-5 years of experience in AV installation, integration, and support within a corporate environment.
- Strong knowledge of video conferencing platforms (Zoom, Microsoft Teams, Google Meet).
- Experience working with AV hardware from Crestron, Logitech, Biamp, Cisco, Extron, or Polycom.
- Familiarity with control systems, DSP programming, and AV networking is a plus.
- Basic IT troubleshooting skills, including network connectivity and hardware/software issues.
- Ability to work independently and handle high-pressure event support scenarios.
- Strong communication skills in English and Japanese

**Preferred Certifications**

- Crestron DigitalMedia or NVX Certification
- QSC Q-Sys Level 1 or 2
- Extron AV Associate or Control Specialist
- Microsoft Teams Rooms Certified Specialist

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**会社説明**