System Engineer / 社内SE

募集職種

派遣会社
ランスタッド株式会社　プロフェッショナル事業本部

求人ID
1495073

業種
その他（流通・小売・物流）

雇用形態
紹介予定派遣

勤務地
東京都 23区

給与
600万円 ~ 1100万円

更新日
2026年05月06日 03:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
大学卒：学士号

現在のビザ
日本での就労許可が必要です

募集要項

- Acting as System Engineer for Retail Application (POS, SIM etc) and Customer Engagement System
(CRM/LINE/Clienteling/Loyalty Program) in Asia regions (GC (Retail), Japan, Singapore, Malaysia, Korea) cross brands
- Ongoing support for the incidents/errors and call out handling from stakeholder.
- Leverage 3rd party tool such as Postman, JMeter to validate and stabilize applications.
- Analyze database and programs and support diagnosis and root cause identifications of Issues with counter parts and venders across globally.
- Be the front line of IT department for business users in terms of store/customer engagement related activities such as project, change request, issue resolution.
- Provide oversight on testing including reviewing the test result to keep the quality of retail/customer engagement systems.
- Lead and/or participate and cooperate in projects impacting Retail and CRM applications.
- Support on prioritization of requests.
- Construct deployment plan for all stores and provide smooth handover post go-live to support team as a part of project deliverables.
- Manage vendor performance and relationships by providing quantitative figures and qualitative results.
- Attend meetings and build strong relationship with Asia, US, Europe counterparts.

スキル・資格

- Knowledge and experience of programming in SQL, API, JavaScript, SCC, HTML, Web Application.
- Knowledge and experience of system integration and data flow diagrams with multiple systems.
- Ability to understand issues and system errors from a technical standpoint.
- Experience in partnering with business users, IT, and vendors to design and implement systems across regions.
- Regional Project/Vendor management experience with understanding/experience of Agile methodology and DevOps concepts & processes.
- Knowledge of IT project management, such as Fit/Gap analysis, design review, and software testing review.
- Business communication and documentation skills in both Japanese and English. Chinese capability is a plus.
- Retail Industry / Lifestyle brand working experience is preferred but not mandatory.
- Knowledge of Retail Systems (POS, SIM) and Customer Engagement Systems (CRM, CDP, Line, SFSC, SFMC, etc.) functions/systems with regional exposure is preferred but not mandatory.

会社説明

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