



## Desktop Support Team Lead | デスクトップ サポート チーム リーダー

### 募集職種

#### 人材紹介会社

ハイテックジャパン株式会社

#### 求人ID

1491054

#### 業種

ITコンサルティング

#### 雇用形態

正社員

#### 勤務地

東京都 23区

#### 給与

経験考慮の上、応相談

#### 更新日

2026年05月29日 07:00

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

日常会話レベル

#### 日本語レベル

流暢

#### 最終学歴

大学卒：学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

#### Roles and Responsibility:

- Provide technical and procedural support to on-site personnel.
- Resolve complex client technical issues and share solutions with the team.
- Lead and participate in meetings and IT projects.
- Ensure day-to-day IT operations and compliance with GITO guidelines.
- Assist the Manager with scheduling, team coverage, and administrative tasks.
- Prepare and update support documentation and assist in trend analysis.
- Manage IT infrastructure and resolve critical incidents.
- Conduct IT security awareness training and ensure proper onboarding of new employees.
- Manage IT equipment, hardware, and software assets.
- Support the implementation of IT projects and Agile initiatives.

#### Must Requirement:

- Must have a degree in IT/Computer Science.
- Minimum 5+ years of IT support experience required.
- Strong leadership and problem-solving skills essential.

- Experience in a Microsoft, Windows 10, O365 environment needed.
  - Must be willing to travel and work in a 24/7 organization.
  - Fluent in both local language and English required.
- 

会社説明