Travel Designer|訪日外国人への日本文化・地方の魅力を伝える≪English Speaker≫

CUSTOM TOURS & EXCLUSIVE EXPERIENCES

募集職種

採用企業名
Eighty Days株式会社

求人ID
1476064

業種
旅行・観光

会社の種類
中小企業 (従業員300名以下)

雇用形態
正社員

勤務地
東京都 23区

最寄駅
山手線、　池袋駅

給与
経験考慮の上、応相談 ~ 400万円

勤務時間
Full time (Starting time between 8:00-10:00, 8-hour work plus 1

休日・休暇
Monday to Friday in general. Saturdays, Sundays and National hol

更新日
2026年11月23日 04:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ネイティブレベル

日本語レベル
流暢レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

≪募集要項・求人の魅力≫
●訪日外国籍向けの旅行エージェント
●海外のお客様に観光しながら地方振興・再生に従事

●お客様の志向やアクティビティを聞きながら、日本全国の旅行プランを企画。

~ ~

About the company:
Eighty Days was founded in 2016 with the aim of using tourism to promote and revive rural regions of Japan. We are focused on bringing overseas customers to Japan to enjoy unique, off the beaten track experiences in places they would not have thought of traveling to. Eighty Days won the top prize at the 2016 Yunus & Youth Japan Social Business Design Contest.

Job description:
We are currently looking for a bilingual English-Japanese speaker to service our overseas customers. Our customers are mostly based in English-speaking countries and come to Japan on vacation. As a customer communicator, you must listen to their needs and create great itineraries that will take them across Japan. Your goals will be to sell tour products as well as book hotels, restaurants and activities. You will be required to communicate with customers by email and phone.

Essential tasks:

- Communication with customers
- Creating itineraries
- Booking land services such as accommodation, transportation, entrance tickets etc.
- Supporting tours
- Handling emergency situations
- Business trip (in Japan for site inspections)

Selection Process
Document Screening
Interview Process (3 stages), and Take home assessment.
※At least one of the three interviews will be conducted in-person.

#英語 #交通費支給 #社会保険完備

スキル・資格

Requirements:

- English: native
- Japanese: working proficiency (comfortable reading and speaking)
- Excellent customer-facing communication skills in English
- Ability to make reservations by email or phone in Japanese
- Ability to work independently, to research tourism locations, and make contributions to the overall business

Other desirable skills:

- Work experience in the travel industry
- Fluency in other languages in addition to English and Japanese

Compensation:

- 250,000 – 290,000 (negotiable)
- Senior-level: 300,000 – 350,000
- Starting at 10 days holiday

Work hours:

- Full time (Starting time between 8:00-10:00, 8-hour work plus 1 hour lunch break)
- Monday to Friday in general. Saturdays, Sundays and National holidays off.
- Occasionally you may be asked to join trips on the weekend or to respond to urgent customer requests outside of normal hours.
- There is no working-from-home policy in the company

Work atmosphere:
As a startup company, we expect you to take on responsibilities outside your specifically assigned tasks.
Office atmosphere is open and relatively relaxed, and dress code is casual.

Location:
Ikebukuro Station (JR Yamanote Line or Tokyo Metro Marunouchi Line)

会社説明