



IT Senior Infrastructure Specialist

募集職種

人材紹介会社

アイウィルキャピタル合同会社

求人ID

1474122

業種

小売

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合

外国人 半数

雇用形態

正社員

勤務地

東京都 23区

給与

700万円 ~ 900万円

更新日

2024年05月13日 00:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

[Purpose]

Monitoring IT infrastructure services, resolving incidents, and coordinating IT infrastructure projects for office and retail stores. Providing L1 and L2 support, and administering IT Infra Operations, including Service Delivery and Project Management.

[Responsibilities]

◆ Operation

- Operating, deploying, and responding to incidents related to various IT Infra services
- Coordinating with HQ & Regional IT teams to ensure system security and data integrity
- Maintaining and administering IT Infra hardware & software
- Implementing policies and procedures related to IT Infra

- Collaborating with peers, APAC/Corp IT, and vendors
 - Managing the Service-Now ticket system for local IT incidents & service requests
 - Performing other ad-hoc duties as assigned ♦ Project Management (IT Infrastructure)
 - Implementing projects related to networking, servers, VMware, Windows server OS, etc
 - Managing tasks and preparing technical documents, including IT infrastructure documents & user guidelines
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スキル・資格

[Requirements]

- Team player with solid retail/fashion industry experience
 - Higher diploma (Associate degree preferred) in Computer Science or related field
 - Certifications: MC: AAA, MC: M365 Administrator, MC, CCNA or CCNP qualification a plus
 - Proficient in Japanese and English, with professional working proficiency in Mandarin/Cantonese/French as a plus
 - At least 5 years of enterprise-class IT infrastructure experience
 - At least 3 years of vendor management and coordination excellence
 - Track record of successful enterprise-class IT infrastructure project rollout
 - Excellent communication and interpersonal skills
 - Proven project delivery capabilities
 - Effective operation skills in multicultural environments
 - Organized and independent worker
 - Highly skilled at explaining technical subjects to both technical and non-technical customers
 - Actively communicates with users, supervisors, and peers to facilitate understanding and share resolutions
 - 5+ years of information technology experience
 - Practical knowledge of Information Technology, Information Security, and Cyber Security
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会社説明