



## 1200万円 L3 Tech Support - Global Marketing Analytics Provider

### 募集職種

#### 人材紹介会社

株式会社SPOTTED

#### 求人ID

1473393

#### 業種

デジタルマーケティング

#### 会社の種類

中小企業 (従業員300名以下) - 外資系企業

#### 外国人の割合

外国人 少数

#### 雇用形態

正社員

#### 勤務地

東京都 23区

#### 給与

800万円 ~ 1200万円

#### ボーナス

固定給+ボーナス

#### 勤務時間

7 hours in office, plus WFH, no core hours

#### 更新日

2024年05月06日 00:00

### 応募必要条件

#### 職務経験

6年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

日常会話レベル

#### 日本語レベル

ネイティブ

#### 最終学歴

専門学校卒

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

Our client, a leading marketing analytics services provider, is seeking a skilled L3 Support Engineer to join their dynamic team. If you're a problem-solving expert with deep knowledge in server and network administration, this role is for you.

#### Position Summary:

As an L3 Support Engineer, you'll be the go-to person for resolving complex server and network issues. Your expertise will ensure seamless operations to meet our client's business needs.

Working Conditions:

- 7 hours in-office per week, spreadable across multiple days
- Remote work flexibility with no core hours

Responsibilities:

Server Support (40%):

- Design, implement, and maintain server infrastructure.
- Diagnose and troubleshoot server issues, including performance bottlenecks and security vulnerabilities.
- Automate server tasks for efficiency.
- Ensure disaster recovery plans and backups are in place.

Network Support (30%):

- Diagnose and troubleshoot network issues.
- Implement and maintain network configurations.
- Design network upgrades and expansions.

Additional Responsibilities (30%):

- Document solutions and procedures.
- Provide technical support to internal users.
- Liaise between management, users, and engineers.

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## スキル・資格

Skills/Qualifications:

- 6+ years of L3 Support Engineer experience
- Deep knowledge of networking concepts and server administration
- Proficiency in IT documentation and problem-solving
- Strong communication and collaboration skills
- Japanese and English language skills

Preferred Skills:

- Experience with scripting languages (e.g., Python, PowerShell)
- Familiarity with cloud platforms (AWS, Azure)

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## 会社説明