



THE PENINSULA HOTELS

Outlet Service (Restaurant) Supervisor - Business Japanese

◆ Hospitality experience ◆ Tokyo office 日比谷

募集職種

採用企業名

ザ・ペニンシュラ東京

支社・支店

PENINSULA OF TOKYO LIMITED (ザ・ペニンシュラ東京)

求人ID

1471506

部署名

Food and Beverage

業種

ホテル

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

雇用形態

正社員

勤務地

東京都 23区, 千代田区

最寄駅

日比谷線駅

給与

450万円 ~ 500万円

ボーナス

固定給+ボーナス

更新日

2024年05月08日 01:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル (英語使用比率: 75%程度)

日本語レベル

ビジネス会話レベル

最終学歴

大学卒: 学士号

現在のビザ

日本での就労許可が必要です

募集要項

Working alongside a wonderful team at The Peninsula Tokyo, we are seeking a Restaurant Service Staff to achieve the

company's objectives and create a memorable guest experience.

- ✓ Work for a highly prestigious hotel in Food and Beverage team.
- ✓ Staff at The Peninsula Tokyo are talented, highly motivated, dedicated to excellence and have an aptitude for languages.

Key Accountabilities

- Deliver exceptional dining experience to Guests at all times, including providing friendly, yet discreet and unobtrusive service in: Greeting, seating and waiting on all guests.
- Understand and accurately follow the standard of sequence of service, pre-service and after-service procedures.
- Perform the role of the cashier and receptionist.

Example of Shift

Peter

A 10:00-19:00 / B 10:30-19:30 / C 11:00-20:00 / D 13:00-22:00 / E 14:00-23:00

The Lobby

A 6:00-15:00 / B 7:00-16:00 / C 10:00-19:00 / D 11:00-20:00

Utilizing your customer service experience for career growth and enhance language abilities and customer service skills with us.

If it fits into one of your areas of expertise and you would like to further enhance the following skills, we welcome your application.

Teamwork

You will be working in an international and helpful team, which everyone works together to provide excellent services to guests.

Multitasking skills

Not only delivering food and beverages service in a timely manner, you are also required to be attentive to details and responds to different situations proactively.

Information Management Skills

- Review the shared information on the web proactively at the beginning of the shift and communicate verbally with supervisor to special reminders.
- Keep track of multi guest status and information so as to respond to requests quickly and accurately.

スキル・資格

General Requirements

1. Speaking English and Japanese ability in business situations is preferred.
2. Work experience in 5-star hotels, fine dining service or equivalent shop establishments is preferred.

Benefits We Offer

- Social Insurance (Employment Insurance, Worker's Accident Compensation Insurance, Health Insurance, Employee's Pension)
- Transportation Allowance (Subject to company policy; up to JPY 30,000/ month)
- Comprehensive Training and Talent Development Program (Overseas training opportunities)
- Retirement Plan (2% of company contributions in addition to a company match up to 2% of employee contributions, a total of maximum 6%) (Upon completion of 3-year of service)
- Group Life Insurance
- Regular Days-off/ 119 days per year
- Life Work Balance Leave/ 3 days per year
- Paternity Leave/ 5 days
- Complimentary Staff Restaurant (3 meals per day)
- Complimentary Uniform Laundry and Dry Cleaning for Business Attire
- Employee Recognitions (Long Service Award, Model Employee Award and etc.)
- Employee Events (Staff Party, Family Party and etc.)
- Employee Discounts on Peninsula Boutique, Restaurants and Bars
- Complimentary Accommodation at Peninsula Hotels (Applicable to permanent employee who completed 1-year of service)
- Welfare Club (Relo Club)
- Complimentary Bicycle Parking (On site)
- Employee Dormitory (Subject to availability)

会社説明