E-commerce operation

Global working environment (Fashion)

募集職種

人材紹介会社
エンワールド・ジャパン株式会社

採用企業名
Foreign Fashion Brand

求人ID
1463924

業種
アパレル・ファッション

会社の種類
外資系企業

外国人の割合
外国人 少数

勤務地
東京都 23区

給与
350万円 ~ 500万円

更新日
2026年11月01日 04:00

応募必要条件

職務経験
1年以上

キャリアレベル
新卒・未経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
流暢レベル

最終学歴
専門学校卒

現在のビザ
日本での就労許可が必要です

募集要項

1. **Order Fulfillment and Inventory Management:**
    - Supervise the end-to-end order fulfillment process, from order placement to delivery, ensuring accuracy and timeliness.
    - Implement and maintain effective inventory management practices to prevent stockouts and overstock situations.
2. **Logistics and Shipping:**

- Coordinate with logistics partners to optimize shipping processes and minimize delivery times.
- Monitor shipping costs and negotiate contracts with carriers to ensure cost-effective and efficient transportation.

3. **Website Maintenance and Optimization:**

   - Collaborate with the IT and web development teams to ensure the online platform is updated, user-friendly, and responsive.
   - Implement strategies to enhance the online shopping experience, including streamlined checkout processes and mobile optimization.

4. **Customer Service:**

   - Oversee customer service operations, addressing inquiries, resolving issues, and ensuring customer satisfaction.
   - Implement and monitor customer feedback mechanisms to continuously improve the online shopping experience.

5. **Analytics and Reporting:**

   - Utilize data analytics tools to track key performance indicators (KPIs) and generate reports on sales, inventory levels, and customer behavior.
   - Analyze data to identify trends, opportunities, and areas for improvement.

6. **Cross-functional Collaboration:**

   - Collaborate with marketing, sales, and IT teams to execute promotional campaigns, product launches, and other online initiatives.
   - Ensure effective communication and alignment between different departments involved in the e-commerce process.

会社説明