



## E-commerce operation

### Global working environment (Fashion)

#### 募集職種

##### 人材紹介会社

エンワールド・ジャパン株式会社

##### 採用企業名

Foreign Fashion Brand

##### 求人ID

1463924

##### 業種

アパレル・ファッション

##### 会社の種類

外資系企業

##### 外国人の割合

外国人 少数

##### 勤務地

東京都 23区

##### 給与

350万円 ~ 500万円

##### 更新日

2026年02月06日 12:02

#### 応募必要条件

##### 職務経験

1年以上

##### キャリアレベル

新卒・未経験者レベル

##### 英語レベル

ビジネス会話レベル

##### 日本語レベル

流暢

##### 最終学歴

専門学校卒

##### 現在のビザ

日本での就労許可が必要です

#### 募集要項

##### 1. Order Fulfillment and Inventory Management:

- Supervise the end-to-end order fulfillment process, from order placement to delivery, ensuring accuracy and timeliness.
- Implement and maintain effective inventory management practices to prevent stockouts and overstock situations.

##### 2. Logistics and Shipping:

- Coordinate with logistics partners to optimize shipping processes and minimize delivery times.
- Monitor shipping costs and negotiate contracts with carriers to ensure cost-effective and efficient transportation.

### 3. Website Maintenance and Optimization:

- Collaborate with the IT and web development teams to ensure the online platform is updated, user-friendly, and responsive.
- Implement strategies to enhance the online shopping experience, including streamlined checkout processes and mobile optimization.

### 4. Customer Service:

- Oversee customer service operations, addressing inquiries, resolving issues, and ensuring customer satisfaction.
- Implement and monitor customer feedback mechanisms to continuously improve the online shopping experience.

### 5. Analytics and Reporting:

- Utilize data analytics tools to track key performance indicators (KPIs) and generate reports on sales, inventory levels, and customer behavior.
- Analyze data to identify trends, opportunities, and areas for improvement.

### 6. Cross-functional Collaboration:

- Collaborate with marketing, sales, and IT teams to execute promotional campaigns, product launches, and other online initiatives.
- Ensure effective communication and alignment between different departments involved in the e-commerce process.