

**【1名限定募集！】 Senior Desktop Support Analyst****募集職種****人材紹介会社**

Cornerstone Recruitment Japan 株式会社

採用企業名

米系グローバル投資運用会社

求人ID

1460729

業種

アセットマネジメント

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

雇用形態

正社員

勤務地

東京都 23区

給与

800万円 ~ 1100万円

更新日

2025年07月25日 02:00

応募必要条件**職務経験**

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可が必要です

募集要項**【職務内容】**

This position will be responsible for general desktop support for the Tokyo office, as well as remote support for other offices as needed.

- Setup, configuration, installation, and troubleshooting support
- Support including training, mentorship, and expert roles in specific software groups and group representation on large, multi-functional projects.
- Develop and track performance measurements and determine the optimal system configuration
- Identification of problems, creation of project plans/schedules, execution, and measurement of results for software related projects
- Serve as a local point of contact for the global IT team, removing, installing, and replacing servers and other hardware.

- Collaborate with APAC desktop managers and team members to resolve IT issues that occur in the workplace.
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スキル・資格

【応募条件】

- Desktop support experience (3+ years)
 - Self-starter based in the APAC region who can thrive in a multicultural environment
 - MS Office 365 troubleshooting skills (advanced level)
 - Interpersonal skills to work with managers at all levels in both Japanese and English
 - Experience using ServiceNow
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会社説明