UCaaS Engineer | IP Communications Platform

Linux+Network skills is a must have

Job Information

Hiring Company
AINEO Networks

Job ID
458833

Industry
Software

Company Type
Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio
Majority Japanese

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards, Chiyoda-ku

Salary
Negotiable, based on experience

Refreshed
November 10th, 2026 06:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Native Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

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TRIBE Network IPT Engineer
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AINEO Networks is a engineering heaven. The majority of the AINEO team are engineers looking at our partner clients businesses and making suggestions on how they can do things better.

Our team is happy, hardworking and very smart. We know how to work and we know how to play.

What will you do?
AINEO's TRIBE Support team is accepting applications for Network IPT Engineer. The opportunity is not just supporting partners with their existing or new premise installations and technical services, it also includes supporting the popular CIRCLE Cloud Communications service AINEO rolled out in 2017. The ever expanding datacenter is a great chance to hone your network skills in both voice/IPT technologies but also integrates collaboration, mobility, and video capabilities. We work in Tokyo, Osaka, Nagoya, and Okinawa so far.

Required Skills

What are we looking for?
AINEO Networks has an opening for an Engineer located in Tokyo. General work experience and expectations to include:

- Basic linux knowledge and basic networking skill (TCP/IP, AD, LDAP)
- Interface with various levels of management internally and externally.
- Participate in troubleshooting, problem isolation, resolution and problem escalations as needed
- Initiate and participate in root cause analysis/preventative action activities when required, such as when an outage occurs Hands-on networking experience and troubleshooting
- Must be a good listener, creative, intuitive, a problem solver and able to resolve problems in a potential stressful situation
- Skilled technical writer able to document problems and solutions for users and other support personnel.

Experience in one or more of the following Systems:

- Operations, maintenance, configuration, troubleshooting of ShoreTel, Mitel, Avaya, NEC, Cisco products. Also experience preferred in troubleshooting, maintaining, Switch Expert, Audiocodes as well as with Linux, Solaris, and Windows-based Operating systems and Server products Troubleshooting VoIP, SIP, TCP/IP, TLS, UDP, Solaris, Linux, Windows & Windows Servers and Oracle Databases are a plus.

Minimum Education/Experience:

- Bachelors degree in Computer Science, Information Technology, Engineering or equivalent 3+ years experience with data, voice and/or VoIP technologies.

Desired Skills:

- Avaya Nortel, HP, Cisco, UNIX, Linux Networking Switches: including routers, hubs, servers, firewalls, LAN, WAN , TCP/IP , DNS, UDP, Latency, VoIP, QoS, EIGRP, BGP, OSPF, NHRP, PPP, MPLS Multimedia Communications Server experience is desirable.
- Sun and Linux Platforms Knowledge and functioning of SIP Lines and Trucks Knowledge of Unistem and SIP versions of IP Phones MAS (Multimedia Application Server).
- Support, installation, upgrades, patching and maintenance for: Meetme, Adhoc and Web-Collab Conferencing, Unified Communications Voicemail, CRBT (Colorful Ringback Tones), Music on Hold, Announcement and Chat Servers on Windows 2000 and Windows 2003 platforms. Provisioning (moves, adds and changes).

Contact:
Think you can work with Japan's best engineering team? Apply from CareerCross, or contact AINEO and see what the TRIBE can offer you, please forward your resume to the team at operations@aineo.com.

Company Description

AINEO Networks（アイネィオと発音）は、1996年に数名のエンジニアによって設立され、フォーチュン500に選ばれ日本でビジネスを展開する企業などへ様々なコンサルティングを提供してまいりました。

弊社の開発チームは効果的にテクノロジーを利用することで、お客様が利益を上げることを可能とします。これはAINEOの設立以来の強みです。AINEOでは様々なシステムやサービスを提供、サポートしておりますが、最も重要な点は、弊社では担当した全てのシステムなどの詳細を把握し、継続的な見直しを行っていることです。

チームは26人の専門家からなり、情報テクノロジーやボイスシステムのコンサルティングを行っております。お客様は、主要な航空、化粧品、保険会社、建築関連、高級品を扱う企業、著名な米国のソフトウェア会社、日本全国・アジア地域などで事業を展開する大規模な小売業者など様々です。

AINEOは「BQF」- bright、quick、flexibleとして知られており、皆様が活躍できる素晴らしい職場を用意しております。奮ってご応募ください。

AINEO Networks (pronounced EYE-NEY-OH) was founded by engineers who started by doing consulting for Fortune 500 companies in Japan in 1996.

AINEO's team has a distinct ability to effectively apply technology to generate revenue for the client came into high demand. It has been the strength of AINEO ever since.

AINEO Networks is a regional provider of technology systems, support and service. One of AINEO's most important traits is that our team remembers our consulting roots at every site we are entrusted with, consistently reevaluating the systems, products, and processes implemented.