Senior Technical Delivery Lead (H)

Job Information

Recruiter
Izumi Network Yugen Kaisha

Job ID
1625152

Industry
Software

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
10 million yen ~ 12 million yen

Refreshed
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General Requirements

Minimum Experience Level
Over 10 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Fluent Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

Role Overview
We are looking for an experienced Senior Technical Delivery Lead to act as the key technical bridge between customer stakeholders in Japan and offshore engineering teams.
The team is primarily looking for a **strong bilingual Technical PM / Delivery Lead with an application development background and experience working on engineering devices** or products, such as printers, MFPs, mobile phones, or similar products.
The successful candidate will be responsible for understanding and clarifying customer requirements, translating them into actionable technical requirements for offshore teams, driving technical and quality reviews, and ensuring successful delivery.

Key Responsibilities

- Act as the senior technical interface for customer stakeholders in Japan.
- Lead technical, project, and delivery discussions.
- Understand and clarify customer requirements and translate them into clear technical requirements for offshore teams.
- Coordinate closely between Japan-based stakeholders and offshore engineering teams.
- Review requirements, solution/design approaches, and key technical deliverables.
- Drive technical problem-solving and root-cause analysis.
- Track deliverables, milestones, technical issues, risks, and dependencies.
- Handle customer escalations and drive issues to closure.
- Prepare clear customer and management status reports.

Required Skills

Required Experience

- 12+ years of overall experience in software/application development, technical
- project management, and delivery.
- 5+ years of experience as a Technical Project Manager, Delivery Lead, Technical Lead, or similar customer-facing technical role.
- **Strong application development background, such as Java or similar**
- Strong bilingual communication skills in Japanese and English.
- Experience working directly with Japanese customers.
- Experience coordinating onsite and offshore engineering teams.
- Strong technical problem-solving and delivery management capabilities.
- Ability to independently engage senior customer stakeholders.

Technical Skills

Strong understanding or hands-on experience with:

- Application/software development
- Java or similar programming technologies
- Software/product engineering
- Git / GitHub
- Code review processes
- CI/CD
- Root-cause analysis

Language Requirements

- Business-fluent Japanese, JLPT N1/N2 or equivalent professional proficiency
- Business-fluent English
- Ability to conduct technical discussions directly with Japanese customers
- Ability to read and prepare technical documentation in both Japanese and English

Ideal Candidate Profile

The ideal candidate is not a pure Project Manager.

We are specifically looking for someone who combines:

Strong bilingual Japanese/English communication + Technical PM/Delivery experience

+ Application Development background + Engineering Device/Product experience

Please note: Candidates whose experience is primarily in pure Web Applications,

Banking/Financial Applications, or general Enterprise Applications without relevant

engineering device/product development experience would not be suitable for this

requirement.

Company Description