

PR/087686 | Senior Supply Chain Coordinator (m / f / d)

Job Information

Recruiter
JAC Recruitment Germany

Job ID
1624024

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
Germany

Salary
Negotiable, based on experience

Refreshed
November 24th, 2026 11:04

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Applicants must have a valid working permit in Germany
Overview
Our client is an international manufacturer of highly engineered products and solutions serving advanced industries. With a strong focus on quality, innovation, and customer satisfaction, the company supports customers across Europe through a collaborative and globally connected organization. To support continued growth, they are seeking an experienced **Senior Supply Chain Coordinator** to strengthen their Customer Operations function and contribute to future team leadership.

Key Responsibilities

- Manage the end-to-end order-to-delivery process and ensure high customer satisfaction.
- Coordinate closely with Sales, Logistics, Supply Chain, Finance, and external partners.
- Monitor customer orders, delivery schedules, and resolve operational issues.
- Support and coach team members within Customer Operations.

- Drive process improvements and monitor operational KPIs.
- Assist the Head of Operations with operational projects and business initiatives.

Requirements

- 5+ years of experience in Customer Operations, Customer Service, Sales Support, Order Management, or Supply Chain within a manufacturing environment.
- Experience working with ERP systems (e.g. SAP) and Microsoft Office.
- Fluent communication skills in English and German (written and spoken).
- Japanese and/or Korean language skills are advantageous.
- Strong communication, problem-solving, and stakeholder management skills.
- Previous leadership, team mentoring, or supervisory experience is preferred.
- Ability to work effectively in an international and cross-functional environment.

Benefits

- 37.5hr/week working hours, 30 days holiday for a year
- A diverse and dynamic role within an international manufacturing business.
- Opportunity to take on leadership responsibilities and develop into a management position.
- Collaborative working environment with exposure to European and global operations.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description