

PR/161392 | Service Engineer

Job Information

Recruiter
JAC Recruitment Malaysia

Job ID
1623907

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
Malaysia

Salary
Negotiable, based on experience

Refreshed
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General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Fluent Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Company Overview

A well-established Japanese engineering solutions provider is seeking a Field Service Engineer to join its team in Northern Malaysia. For nearly 4 decades, the company has specialized in supplying, maintaining, and upgrading production equipment used in the Printed Circuit Board (PCB) manufacturing industry. With a strong commitment to customer support, the organization provides end-to-end engineering solutions, including equipment installation, maintenance, retrofitting, process improvements, and after-sales services to help customers improve production efficiency and product quality.

Key Responsibilities

- Install, troubleshoot, repair, and maintain industrial equipment at customer sites.
- Perform preventive and corrective maintenance to ensure equipment reliability and performance.
- Provide technical support and resolve customer issues in a timely and professional manner.

- Conduct equipment testing, calibration, and verification activities when required.
- Prepare service reports and maintain accurate maintenance records after each site visit.
- Coordinate service schedules and maintenance activities with customers.
- Liaise with technical teams to address customer requirements and technical issues.
- Ensure compliance with company safety procedures and quality standards.
- Maintain service tools, spare parts, and technical documentation.
- Support additional engineering and service assignments as required.

Requirements

- Certificate or Diploma in Mechanical Engineering, Electrical Engineering, Mechatronics, Electronics, or a related field.
- Minimum 2-3 years of experience in equipment servicing, maintenance, troubleshooting, or field service roles.
- Experience supporting industrial machinery, manufacturing equipment, or PCB-related equipment is an advantage.
- Strong troubleshooting and problem-solving skills.
- Hands-on experience with machinery maintenance and repair.
- Familiarity with industrial equipment and manufacturing environments.
- Basic knowledge of Microsoft Office applications.
- Good communication and interpersonal skills.
- Customer-oriented with a positive and proactive attitude.
- Able to work independently with minimal supervision.
- Strong teamwork and organizational skills.
- Willingness to learn and continuously develop technical expertise.
- Possess a valid driving license.
- Willing to travel within Malaysia and overseas.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description