Global Company | AI Audio QA Specialist | US English

> **Make Your English Skills Count in AI!**

Job Information

Recruiter
IntelliPro Japan

Job ID
1623589

Industry
Internet, Web Services

Company Type
Large Company (more than 300 employees) - International Company

Job Type
Temporary

Location
Tokyo - 23 Wards, Minato-ku

Salary
5 million yen ~ 6 million yen

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General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Native Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

Hiring Company

Confidential – A leading global technology company.

Summary

Audio QA Specialist responsible for reviewing US English audio recordings and ASR transcripts to identify and verify personally identifiable information (PII).

Job Description

Job Overview

We are looking for an **Audio PII QA Specialist** to support a global technology company's data quality and privacy operations in Japan.

In this role, you will review US English audio recordings alongside their corresponding Automatic Speech Recognition (ASR) transcripts, identify personally identifiable information (PII), and verify that sensitive information has been correctly masked.

This position is ideal for someone with excellent English listening skills, strong attention to detail, and an interest in data quality, AI, and language-related operations.

Key Responsibilities

- Listen to US English audio recordings while reviewing corresponding ASR transcripts.
- Identify personally identifiable information (PII), including names, phone numbers, residential addresses, payment card details, and other sensitive personal information.
- Accurately record the start and end timestamps of identified PII within audio recordings.
- Verify whether sensitive information has been correctly masked in the transcripts.
- Identify and flag any missing, incorrectly masked, or improperly handled personal information.
- Maintain accurate review records, documentation, and quality assurance logs.
- Follow established data privacy, confidentiality, and quality control procedures.

Required Skills

Required Skills & Qualifications

- **Native** or **bilingual proficiency** in **US English**, with excellent listening and comprehension skills.
- Ability to understand different English accents and speaking styles.
- **Japanese language proficiency**.
- Exceptional attention to detail and accuracy, particularly when handling repetitive review tasks.
- Strong awareness of personal information, data confidentiality, and privacy protection.
- Comfortable using audio playback software, annotation tools, and spreadsheets.
- Ability to work independently while maintaining consistent quality and productivity.

Preferred Qualifications

- Previous experience in data annotation, transcription, or quality assurance.
- Experience working with AI/ML datasets or Automatic Speech Recognition (ASR) models.
- Familiarity with data privacy regulations such as GDPR, CCPA, or HIPAA.
- Experience with audio tagging, transcription, or annotation tools.

Company Description