

PR/161369 | QA Manager (Electroplating, Precision, Machining)

Job Information

Recruiter
JAC Recruitment Malaysia

Job ID
1623349

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
Malaysia

Salary
Negotiable, based on experience

Refreshed
November 17th, 2026 10:17

General Requirements

Minimum Experience Level
Over 6 years

Career Level
Mid Career

Minimum English Level
Fluent Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

We are seeking a dynamic and experienced Quality Manager to take ownership of our Quality Management Systems. In this high-impact role, you will drive compliance, operational excellence and continuous improvement, while partnering with stakeholders across the organization to ensure the highest standards of quality, regulatory compliance and customer satisfaction.

Job Descriptions

- Maintain and improve the company's QMS to meet applicable standards, customer requirements and internal procedures.
- Coordinate and handle customer and internal audits, ensuring timely closure of findings and corrective actions.
- Establish, implement and review company quality standards, procedures and quality objectives.
- Develop and maintain continuous improvement programmes to improve supplier, product and process quality.

- Lead investigations into customer complaints and product non-conformities, identify root causes and establish corrective actions to prevent recurrence.
- Monitor the effectiveness of corrective actions and communicate progress to customers and relevant internal teams.
- Oversee supplier quality performance and coordinate with suppliers to resolve quality issues.
- Identify quality-related training needs and coordinate training to strengthen employee competency and quality awareness.
- Coordinate the maintenance of the company's ISO 14001 environmental management system with relevant departments.

Job Requirements

- More than 5 years of relevant quality assurance experience.
- Preferably prior experience in precision engineering serving the semiconductor or aerospace industry, or a background in chemistry.
- Experience implementing and maintaining ISO 9001 quality management and ISO 14001 environmental management systems.
- Familiar with technical drawings, customer specifications, manufacturing work instructions, inspection procedures and document configuration control.
- Experience handling customer audits, internal audits, customer complaints and corrective actions.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description