

PR/161340 | SUPPLY CHAIN TECHNICAL OFFICER (Warehouse Management Company)

Job Information

Recruiter
JAC Recruitment Malaysia

Job ID
1623328

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
Malaysia

Salary
Negotiable, based on experience

Refreshed
November 17th, 2026 10:17

General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Fluent Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Key Responsibilities

- Provide technical support for warehouse and supply chain operations, including systems, equipment, and operational devices.
- Monitor system and equipment performance, troubleshoot basic issues, and coordinate corrective actions with internal teams or vendors.
- Support the setup, maintenance, testing, and improvement of warehouse technologies such as scanners, printers, and labelling systems.
- Assist with system transactions, master data maintenance, inventory investigations, and resolution of operational discrepancies.
- Maintain accurate technical documentation, maintenance records, work instructions, and incident reports.

- Work closely with Warehouse, Operations, Inventory, Quality, IT, Engineering, and external vendors to ensure smooth operations and timely issue resolution.
- Support safety, preventive maintenance, audits, 5S initiatives, and the implementation of process improvements and new technologies.

Job Requirements

- Diploma or technical qualification in Supply Chain, Logistics, Engineering, Information Technology, Industrial Technology, or a related field.
- Relevant experience in warehouse operations, technical support, systems support, equipment maintenance, or supply chain environments.
- Basic knowledge of warehouse operations, inventory processes, and material flow.
- Hands-on troubleshooting skills with warehouse equipment such as scanners, printers, labelling devices, and computer systems.
- Strong analytical, problem-solving, organizational, and documentation abilities.
  Proficient in Microsoft Office; experience with WMS, SAP, or similar operational systems is an advantage.
- Detail-oriented, safety-conscious, customer-focused, and able to work effectively with internal teams and external vendors.
- Able to work independently, manage multiple priorities, and provide operational support when required outside normal working hours

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Company Description