【Chiyoda, Tokyo】 Quality Specialist

Job Information

Hiring Company
Qnity Japan

Job ID
1621978

Industry
Electronics, Semiconductor

Company Type
Large Company (more than 300 employees) - International Company

Non-Japanese Ratio
Majority Japanese

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards, Chiyoda-ku

Salary
Negotiable, based on experience

Work Hours
In accordance with company regulations

Holidays
In accordance with company regulations

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November 12th, 2026 15:33

General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Fluent Level

Minimum Japanese Level
Fluent Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

≪Job Description & Position Highlights≫

- Manage quality operations for APAC contract manufacturers, including complaints and corrective actions
- Analyze quality issues and drive root cause investigations to improve customer satisfaction
- Collaborate with global teams and suppliers across diverse manufacturing environments
- Permanent Tokyo role with comprehensive benefits and opportunities to support global quality projects

【Job Responsibilities】
Are you looking to power the next leap in the exciting world of advanced electronics? Do you want to help solve problems that drive success in the rapidly evolving technology and connectivity landscape? Then bring your problem-solving, passion, and creativity to help us power the next leap in electronics.

At Qnity, we're more than a global leader in materials and solutions for advanced electronics and high-tech industries – we're a tight-knit team that is motivated by new possibilities, and always up for a challenge. All our dedicated teams contribute to making cutting-edge technology possible. We value forward-thinking challengers, boundary-pushers, and diverse perspectives across all our departments, because we know we play a critical role in the world enabling faster progress for all. Learn how you can start or jumpstart your career with us.

< About the Role >
Qnity is seeking a Associate Quality Engineer to support contract manufacturing quality operations across the Asia-Pacific region. This role applies foundational quality engineering methods to customer complaints, nonconformances, Restricted Shipment Authorization (RSA) requests, supplier corrective actions, quality records, process qualification, and performance reporting. You will work with Quality, contract manufacturers, suppliers, Sales, Customer Service, Supply Chain, and technical teams to protect customers, maintain production flow, and support capacity growth.

The successful candidate will work under the guidance of the regional Manufacturing Quality Engineer while independently completing defined quality engineering assignments, analyzing data, supporting product disposition, and driving timely follow-through on investigations and qualification activities.

< What You'll Do >

- Support and lead defined portions of customer complaint investigations for contract-manufactured products by collecting and analyzing records, samples, inspection results, and other required evidence.
- Apply structured problem-solving methods with contract manufacturers to support root cause analysis, corrective and preventive actions, and customer-ready 8D reports; maintain complaint records in Salesforce (SFDC).
- Review RSA requests, confirm defect classification and inspection evidence, route requests for approval, and coordinate with Sales or customers when needed.
- Manage nonconformances involving metal blanks, machined parts, semi-finished products, packaging, and compounds; issue and track corrective action requests and SCARs.
- Monitor corrective-action commitments, verify closure evidence, and maintain complete, accurate, and traceable quality records.
- Analyze yield and nonconformance performance across contract manufacturers; identify trends and prepare monthly updates for Quality and business leadership.
- Coordinate suspect-material returns and investigations between contract manufacturers, suppliers, laboratories, and manufacturing sites.
- Evaluate inspection results and support documented incoming inspection and supplier quality decisions to reduce unnecessary rejection and production interruption.
- Assist with supplier onboarding, pre-production quality audits, equipment and process qualification, and new manufacturing or capacity-expansion projects.
- Participate in cross-functional improvement activities focused on defect prevention, material utilization, supply continuity, and customer satisfaction.

< What Success Looks Like >

- Customer complaints, RSAs, SCARs, and nonconformances are progressed promptly with complete and accurate evidence.
- Quality issues are appropriately classified, unnecessary rejection is reduced, and product or supply decisions are supported by documented facts.
- Contract-manufacturer quality performance is visible through reliable monthly yield and nonconformance reporting.
- Qualification and capacity-growth projects receive timely quality support without compromising customer or QMS requirements.

< Why This Role Matters >
This position strengthens quality coverage for a growing contract manufacturing network. Your work will help protect customers, improve response time, sustain manufacturing flow, capture appropriate product-release opportunities, and support the qualifications required for future capacity growth.

【Employment Type】
Permanent employee

【Salary】
Based on experience and skill level

【Working Hours】
In accordance with company regulations

【Work Location】
Chiyoda-ku, Tokyo, Japan

【Holidays & Leave】
In accordance with company regulations

【Benefits & Welfare】
Qnity offers a comprehensive pay and benefits package. To learn more visit the Compensation and Benefits page. (https://careers.qnityelectronics.com/us/en/compensation-and-benefits-final)

Required Skills

【What You Bring】

- Education: Bachelor’s degree in mechanical engineering, Chemical Engineering, Materials Science, Chemistry, or a related technical discipline; equivalent relevant technical education and experience will be considered.
- Experience: one to three years of experience in manufacturing, product quality, supplier quality, process engineering, or a related technical role. Relevant internship or co-op experience may be considered.
- Experience documenting nonconformances and applying or supporting structured investigations, risk assessment, or corrective actions.
- Ability to interpret engineering drawings, specifications, inspection results, capability data, and quality records with strong attention to detail.
- Strong written and verbal communication skills and the ability to work effectively across cultures, functions, and external organizations.
- Ability to organize multiple priorities, follow actions to closure, and maintain accurate documentation.
- Working knowledge of Microsoft Excel, Word, PowerPoint, and data analysis or reporting tools; ability to summarize technical findings clearly.
- Ability and willingness to travel to contract manufacturers and suppliers as business needs require.
- Speak Japanese and English comfortably

【Preferred Qualifications】

- Experience with 8D, 5 Why, fishbone analysis, RCFA, CAPA, or SCAR processes.
- Experience supporting contract manufacturers, suppliers, customer complaints, or special product-release decisions.
- Familiarity with Salesforce, SAP, or electronic quality management systems.
- Experience in elastomer, semiconductor, precision machining, advanced materials, or another high-technology manufacturing environment.
- Lean or Six Sigma training or certification.

【About Reqruiting】
Join our Talent Community to stay connected with us!
Qnity is an equal opportunity employer. Qualified applicants will be considered without regard to race, color, religion, creed, sex, sexual orientation, gender identity, marital status, national origin, age, veteran status, disability or any other protected class. If you need a reasonable accommodation to search or apply for a position, please visit our Accessibility Page for Contact Information.
(https://www.qnityelectronics.com/accessibility)
*We use Artificial Intelligence (AI) to enhance our recruitment process.

Company Description