Data Center Engineer

Job Information

Hiring Company
Intersoft K.K.

Job ID
1621897

Industry
Bank, Trust Bank

Company Type
Large Company (more than 300 employees)

Job Type
Permanent Full-time

Location
Osaka Prefecture

Salary
Negotiable, based on experience ~ 6 million yen

Refreshed
November 10th, 2026 21:32

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Daily Conversation Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

Responsibilities:

- Provide touch support for data center equipment including servers, backup systems, storage devices, and network equipment.
- Perform hands-on tasks such as inventory capture, logistics support, portable storage media management, shipping/receiving, and asset tagging/barcoding.
- Coordinate with hardware vendors for replacements and facilitate restoration time during business hours.
- Conduct visual inspections and fault isolation for third-party equipment.
- Assist in diagnosing and resolving system-related issues, coordinating with third-party vendors when necessary.
- Rack, stack, install, and decommission equipment as requested.
- Conduct network cable testing, patching, and end-to-end network patching.
- Provide after-hours support for critical network upgrades and maintenance.
- Participate in disaster recovery testing and maintain timely communication on issue status and resolution.
- Update tickets for all reported incidents and troubleshoot network connectivity issues using diagnostic tools.
- Provide project-based support as requested by clients.

- Conduct annual audits of offsite tape storage vendors' inventory.
- Prepare and manage media for off-site storage and transfer as requested by clients.
- Log and track physical storage media in tape tracking systems.
- Manage inventory, insertion, collection, and reconciliation of tapes in storage libraries.
- Follow structured cabling best practices including clean routing and labeling of cables.

Required Skills

Requirements:

- Business Level English and Japanese (N3 Minimum) to effectively liaise with the stakeholders of the region
- Experience in data center operations and equipment maintenance.
- Knowledge of network infrastructure and troubleshooting methodologies.
- Familiarity with inventory management and logistics procedures.
- Ability to work independently and in a team environment.
- Strong communication and customer service skills.
- Flexibility to provide after-hours support and onsite presence within 4 hours when needed.
- Note: Training and guidance will be provided as necessary.

Company Description