

PR/120752 | AREA SERVICE MANAGER - Medical Equipment / Campaign

Job Information

Recruiter
JAC Recruitment Thailand

Job ID
1621756

Industry
Healthcare, Nursing

Job Type
Permanent Full-time

Location
Thailand

Salary
Negotiable, based on experience

Refreshed
November 10th, 2026 11:17

General Requirements

Minimum Experience Level
Over 6 years

Career Level
Mid Career

Minimum English Level
Daily Conversation Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

We are seeking a highly skilled and customer-focused Area Service Manager to lead our field service and technical support operations within the medical equipment business. This role requires a technically adept individual with exceptional organizational and communication skills, dedicated to ensuring customer satisfaction through expert service and maintenance.

Key Responsibilities:

- Service Operations Management: Plan and execute comprehensive on-site services, including installations, repairs, fault finding, and preventative maintenance for medical equipment.
- Technical Support: Provide expert troubleshooting, technical support, and training to customers via phone, remotely, and on-site.
- Team Leadership: Oversee the day-to-day operations of the service facility, fostering a proactive and service-oriented culture within the team.
- Program & Project Participation: Actively participate in and manage assigned long-term preventative maintenance

programs and service-related projects.

- Revenue Generation: Develop, offer, and actively promote service packages to achieve and exceed revenue targets.

Qualifications:

- Educational background in Electrical/Electronic Engineering, Technology, Computer Science, or a closely related field.
- Minimum 5 years of working experience in a related technical service field.
- Prior experience in a leadership or management role is a significant advantage.
- Proficiency with PC computer software and hardware, including Windows applications.
- Strong interpersonal and communication skills, with a proven ability to interact effectively with customers and team members.
- Proficiency in English, both verbal and written.
- Demonstrated experience in repairing and maintaining medical equipment.

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Company Description