Customer service specialist wanted @ a growing fintech firm!

Job Information

Recruiter
Next Move K.K.

Job ID
1621714

Industry
Software

Company Type
International Company

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
Negotiable, based on experience

Refreshed
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General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Daily Conversation Level

Minimum Japanese Level
Business Level

Minimum Education Level
Associate Degree/Diploma

Visa Status
Permission to work in Japan required

Job Description

Looking to be part of building the customer service department of a rapidly growing fintech company? We're working with one of the most unique fintech companies in the market that we think you'd want to hear more about:

About the Company

- A well established brand that is going through an exciting growth phase
- Chance to take part in building a new department within the company.
- They encourage their team to act independently and proactively.

About You

- You have a background in customer service for individual (retail) customers at a retail securities firm.
- You are fluent in Japanese.
- You're excited by new projects and keen to expand your knowledge.

Why Apply?

- A unique chance to work with a friendly, collaborative team.
- A great opportunity to make the next steps in your career.
- Your efforts will have a direct impact on the company's performance.

Required Skills

Required Skills

- Customer service for individual (retail) customers at a retail securities firm
- Fluent Japanese
- Passion to learn.

Company Description