

PR/124172 | Quality Assistant General Manager

Job Information

Recruiter
JAC Recruitment Indonesia

Job ID
1621705

Industry
Securities

Job Type
Permanent Full-time

Location
Indonesia

Salary
Negotiable, based on experience

Refreshed
November 10th, 2026 11:08

General Requirements

Minimum Experience Level
Over 10 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Daily Conversation Level

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

The Quality Assistant General Manager will play a key role in leading and strengthening the organization's quality management function within a leading packaging manufacturing business serving highly regulated industries. The position is responsible for driving quality excellence, regulatory compliance, customer satisfaction, and continuous improvement initiatives across multiple operations.

Working closely with senior management and cross-functional teams, this role will lead quality assurance, quality control, laboratory, and quality management system activities while developing a strong quality culture throughout the organization. The successful candidate will have the opportunity to contribute strategically to business growth and operational excellence, with a clear pathway toward a senior leadership position.

Responsibilities

- Lead and manage all Quality Assurance (QA), Quality Control (QC), and Quality Management System (QMS) activities across the organization.

- Develop and implement quality strategies, policies, and procedures to ensure compliance with regulatory, industry, and customer requirements.
- Oversee a large quality organization and drive team development, succession planning, and performance management.
- Ensure compliance with GMP, ISO 15378, ISO 22000, HACCP, and other relevant quality management standards.
- Lead customer, supplier, certification, and internal audits while ensuring timely resolution of audit findings.
- Manage customer complaints, quality incidents, corrective and preventive actions (CAPA), and root cause investigations.
- Drive continuous improvement initiatives through risk management, quality tools, and data-driven decision making.
- Collaborate closely with Production, Engineering, Supply Chain, and other departments to improve product quality and operational performance.
- Monitor quality KPIs and provide strategic recommendations to management for business and quality improvement.
- Manage supplier quality programs and maintain strong relationships with customers and external stakeholders.

Requirements

- Bachelor's degree in Engineering, Chemistry, Pharmaceutical, Physics, or a related field.
- Minimum 10 years of experience in Quality Management within packaging, pharmaceutical, food, FMCG, or other regulated manufacturing industries.
- Strong knowledge of quality management systems, including GMP, ISO 15378, ISO 22000, HACCP, and related standards.
- Proven leadership experience managing quality teams and driving organizational improvements.
- Experience handling customer audits, supplier quality management, compliance, and certification activities.
- Strong analytical, problem-solving, stakeholder management, and communication skills.
- Business-level English proficiency.
- Experience in flexible packaging, pharmaceutical packaging, food packaging, plastics, or related manufacturing industries is highly preferred.
- Experience leading quality transformation projects and continuous improvement initiatives will be an advantage.

About the Company

A well-established manufacturing company specializing in high-quality packaging solutions for regulated industries. The organization serves leading customers across pharmaceutical, food, and consumer sectors, supported by advanced manufacturing capabilities, international quality standards, and a strong commitment to innovation, compliance, and continuous improvement.

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Company Description