

PR/110903 | Asst. Manager- Delhi

Job Information

Recruiter
JAC Recruitment India

Job ID
1621252

Industry
Other (Trade)

Job Type
Permanent Full-time

Location
India

Salary
Negotiable, based on experience

Refreshed
November 3rd, 2026 11:04

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Basic Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Job Title: Asst. Manager

Location: Delhi

Reporting: Technical Head

Key Responsibilities:

- Provide technical service to customers of products and aligned businesses
- Support promoting Mitsui Chemicals solutions and troubleshooting for Rubber, Elastomer, TPV and other specialty compound applications. Handle customer complaints, product performance evaluations, root-cause analysis, and corrective action implementation.
- Coordinate with HQ, R&D, production, quality, and external stakeholders for successful project execution.
- Work closely with automotive, footwear, Industrial and consumer durable customers on material selection, formulation

support and processing optimization.

- Support marketing and business development activities for sales expansion in India

Educational Qualifications: Bachelors /Master's Degree (preferred)

Professional Certification: Polymer/rubber technology, Plastic Technology/Engineering/ Chemical Engineering

Relevant Experience: 3-5 years' experience in technical services or production

Technical skills:

- In-depth knowledge of plastics, elastomers, rubber materials and various applications
- Hands-on experience on major processing machines (twin-screw extruders, film lines, Banbury mixers, two-roll mills, extrusion, calendaring, foaming, injection molding and compression molding machines) and related testing equipment's. Sufficient knowledge of compounding, mixing, curing and formulation development.
- Handling customer complaints and introducing new products and solutions within MCI or outside MCI products as per customer, market & application requirement
- Knowledge of QMS and other quality related tools would be added advantage

Behavioral competencies:

- Strong interpersonal communication skills
- Ability to work with diverse team culture,
- Ability to independently lead technical discussions with customers and HQ R&D teams
- Self-motivated, result oriented with innovative mindset
- Able to manage and deliver results in adverse conditions
- Building long-term technical partnerships with customers, OEMs and industry stake holders.
- Conversion of trials into business opportunities
- Deliver measurable revenue and margin impact through technical initiatives
- Structured project management and PDCA deployment
- Ensure timely follow-up and closure of action items

Fast response to customer issues

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Company Description