

PR/120678 | Program Manager

Job Information

Recruiter
JAC Recruitment Thailand

Job ID
1621199

Industry
Healthcare, Nursing

Job Type
Permanent Full-time

Location
Thailand

Salary
Negotiable, based on experience

Refreshed
November 3rd, 2026 10:59

General Requirements

Minimum Experience Level
Over 6 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Overview
We are seeking an experienced Program Manager to lead customer programs within a manufacturing environment. This role serves as the primary interface between customers and internal teams, ensuring successful program execution, customer satisfaction, quality, delivery, and profitability.

Key Responsibilities

- Own and manage assigned customer programs including overall business performance and profitability (P&L).
- Serve as the main point of contact between customers and internal functions.
- Drive quality, delivery, cost, and customer satisfaction targets.
- Coordinate with Engineering, Manufacturing, Quality, Supply Chain, Planning, Purchasing, and Finance teams.

- Lead customer review meetings and provide program updates.
- Manage production planning, capacity planning, and resource allocation.
- Drive continuous improvement, localization, and cost reduction initiatives.
- Support NPI, product transfer, and manufacturing improvement projects.
- Monitor risks and ensure compliance with quality systems.

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Qualifications

- Bachelor's degree in Engineering, Science, Business Administration, or related field.
- At least 3 years of experience in Program Management, Project Management, or similar manufacturing roles.
- Strong understanding of manufacturing operations, planning, supply chain, and quality systems.
- Experience leading cross-functional teams in a matrix organization.
- Strong customer-facing communication and stakeholder management skills.
- Good command of English.
- Medical Device, Electronics, EMS, or regulated manufacturing experience is an advantage.
- Knowledge of FDA regulations is preferred.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description