

PR/124138 | Operations Manager

Job Information

Recruiter
JAC Recruitment Indonesia

Job ID
1621148

Industry
Railway, Airline, Other Transport

Job Type
Permanent Full-time

Location
Indonesia

Salary
Negotiable, based on experience

Refreshed
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General Requirements

Minimum Experience Level
Over 10 years

Career Level
Mid Career

Minimum English Level
None

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

The **Operations Manager** plays a critical role in overseeing and optimizing the company's **day-to-day operational activities** across **port, logistics, shipping, and transportation functions**. This position is responsible for ensuring **operational excellence**, maintaining high standards of **safety and efficiency**, and driving the achievement of **business objectives** through effective planning, **performance management**, and **continuous improvement initiatives**.

Working closely with internal teams, customers, vendors, regulators, and other key stakeholders, the Operations Manager will provide **strong leadership** to operational teams while ensuring **seamless coordination** across all activities. The successful candidate will combine **hands-on operational oversight** with **strategic thinking** to enhance productivity, resolve operational challenges, and support the company's **long-term growth and operational performance.**

Requirements

- **Bachelor's Degree (S1)** minimum; **Master's Degree (S2)** preferred.
- Minimum **10 years of experience** in operations, logistics, shipping, port, transportation, or related industries, including at least **5 years in a managerial role.**
- Strong **leadership, communication, stakeholder management, and problem-solving skills,** with proven experience leading and developing teams.
- Experienced in **field-based operations, operational monitoring, KPI management,** and **target achievement**.
- Good understanding of **port operations, shipping, logistics, and transportation industries;** existing **industry network** is an advantage.
- Proven track record of **stable career progression** and the ability to work effectively with both **internal and external stakeholders**

Responsibilities

- Lead and oversee **daily operations** to ensure **safe, efficient, and high-quality service delivery.**
- Develop and execute **operational plans,** targets, and **continuous improvement initiatives** to support business objectives.
- Monitor **operational performance,** ensure **KPI achievement**, and resolve operational issues to minimize disruptions.
- Conduct regular **site visits** and oversee **field operations** to ensure compliance with company policies, procedures, and **safety standards**.
- Manage, develop, and coordinate **teams and stakeholders,** including internal departments, customers, vendors, and **regulatory authorities**.

About the Company

A growing company in the port and logistics infrastructure industry. The organisation supports maritime and logistics activities while maintaining relationships with government institutions, local communities, business partners, and other stakeholders.

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Company Description