

【西神工場】ITインフラ責任者ポジション｜Information Technology Infrastructure /M…

日本イーライリリー株式会社での募集です。 IT系プロジェクトマネージャーのご経…

Job Information

Recruiter
JAC Recruitment Co., Ltd.

Hiring Company
日本イーライリリー株式会社

Job ID
1620101

Industry
Pharmaceutical

Company Type
International Company

Job Type
Permanent Full-time

Location
Hyogo Prefecture

Salary
7 million yen ~ 15 million yen

Work Hours
08:45 ~ 17:30

Holidays
【有給休暇】有給休暇は入社後2ヶ月目から付与されます 初年度 10日 2か月目から付与及び使用可能 ※入社月により変動します …

Refreshed
October 29th, 2026 18:22

General Requirements

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Native Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

【求人No NJB2421402】
[Overall Job Purpose]
This position leads strategic planning service delivery and continuous improvement for platforms telecommunications printing meeting room technology and site services at the Seishin manufacturing site.

■Technology leadership

Ensure the delivery of robust secure and scalable platform telecommunications printing and meeting room technology solutions that support business operations innovation and growth.

Oversee External Service Providers （ESPs） supporting related projects and operations. Build strong ESP partnerships and foster agility resilience and a customer centric culture across site services teams.

■Business partnership
Partner with global and regional Digital Core stakeholders to align infrastructure strategies with enterprise objectives.

Work closely with Japan based stakeholders to understand local manufacturing priorities and business requirements.

Translate these priorities into digital transformation initiatives and operational excellence in service delivery maximizing the value of Digital Core technology and capability investments for Lilly Japan and the Seishin manufacturing site.

[Job Responsibilities]
■Provide a technical consultation
・・ Provide guidance in technical and governance forums leveraging a deep understanding of the infrastructure landscape across Japan and Seishin to collaborate with Japan teams and implement solutions aligned with global and local strategies.

・・ Leverage technical expertise to support infrastructure and platform design collaborating with global and regional teams to implement services. Scope includes the following assets services and governance activities at the Seishin manufacturing site and data centers:

●Seishin manufacturing site
・ Network components including routers switches and wireless access points
・ Wired and wireless networks including LAN Wi Fi and Seishin Data Center cabling
・ Voice and telephony systems including VoIP and Teams Voice
・ Internet connectivity and circuit services
・ Meeting room audio systems・ Meeting room technology including video conferencing Microsoft Surface Hub Microsoft Teams Rooms （MTR） and room booking panels
・ Building access control systems
・ VIP meeting support
・ LillyTV equipment maintenance
・ Building air conditioning systems

●Seishin Data center （DC1 DC2）
・ Physical and virtual servers・ Operating systems
・ Virtualization platforms including VMware and Hyper V
・ On premises storage infrastructure including SAN and NAS
・ Database platforms including Oracle and Microsoft SQL Server
・ Server racks
・ Backup and disaster recovery systems
・ Periodic reviews of data center access rosters and access logs

■Develop a Service Portfolio and Adoption Roadmap
・・ Understand Digital Core's short and long term objectives and strategy.
・・ Understand the short and long term business objectives and strategies for Japan and the Seishin manufacturing site.
・・ Develop a service portfolio and Japan adoption roadmap aligned with Lilly's enterprise architecture principles Digital Core strategy and business priorities across Japan and Seishin. Incorporate:

・ Global initiatives and their adoption in Japan
・ Lifecycle management （LCM） activities
・ Opportunities to improve Digital Core service quality and availability by analyzing needs exploring solutions proposing initiatives and conducting pilots to enable site business growth and operational excellence

■Lead Project Delivery
・・ Align stakeholders on project objectives business impact and action plans.
・・ Develop and present project plans at ISEC governance meetings to secure regional DCSS resource allocation.
・・ Coordinate project execution by assembling teams and preparing communications and training.
・・ Ensure the support model is ready for service transition and ongoing operations.
・・ Monitor the end user experience and drive performance optimization.
・・ Engage global and regional counterparts for support as needed.

■Drive operational excellence
・・ Monitor service health and performance to minimize downtime and reduce mean time to recovery （MTTR）.
・・ Escalate issues and outages to key stakeholders and DCSS management to ensure visibility. Participate in IRTs and coordinate root cause analysis （RCA） and after action reviews （AAR） to drive remediation and prevent recurrence.
・・ Execute upgrades and maintenance throughout the product lifecycle.
・・ Maintain accurate accessible knowledge articles and standard operating procedures （SOPs）.
・・ Manage asset inventories and operational documentation to support transparency and compliance.
・・ Contribute to budgeting activities during the Business Plan cycle.

■Peer collaboration
・・ Partner with global and regional DCSS counterparts to anticipate change and improve operational efficiency and effectiveness. ・ Ensure local infrastructure aligns with global standards and enterprise best practices. ・ Represent Japan's business interests and requirements in global forums influencing solutions to meet local needs while maintaining enterprise alignment.
・・ Engage regularly with Tech@Lilly Japan operations teams to identify and resolve issues and strengthen awareness and visibility of DCSS initiatives.
・・ Manage External Service Providers （ESPs） within the assigned scope through appropriate due diligence strong

partnerships and a focus on maximizing value.
・・ Maintain current knowledge of budgeting procurement and payment processes engaging Japan Procurement and Finance for support as needed.
・・ Ensure effective ESP contract management involving Japan Legal as appropriate to support compliance and mitigate risk.

■Continuously Learning and Development
・・ Proactively develop the knowledge and skills needed to fulfill current responsibilities and meet future demands.
・・ Identify and pursue timely learning opportunities in consultation with managers and counterparts.
・・ Share knowledge with DCSS team members to strengthen collective capabilities and drive continuous improvement.

Required Skills

[Educational Requirements]
Bachelor’s Degree or equivalent experience

[Technical Expertise and Professional Skills]
■Required:
・・ Business level proficiency in English（TOEIC 800 or equivalent or above） and Japanese.
・・ Teamwork and interpersonal skills with the ability to collaborate with global/regional infrastructure teams and external vendors.
・・ Able to manage three or more projects concurrently and where necessary to prioritize make trade off decisions and negotiate.
・・ 3+ years of infrastructure IT experience in a factory or similar environment covering Windows Server and Linux Server（server room management storage networking infrastructure operations）.
・・ Working knowledge of enterprise servers SAN/NAS storage and backup solutions. Experience with specific products（HPE VNX Avamar Data Domain） is welcome but not required.
・・ Operational experience with virtualization technologies（VMware ESX Citrix） including installation and maintenance.
・・ Approx. 3 years of practical experience in network operations and build. Understanding of TCP/IP and the OSI model.
・・ Approx. 3 years of practical experience deploying and supporting wireless environments（routing upgrades testing troubleshooting）.
・・ Hands on experience with internetworking and VoIP telephony.

■Desired:
・・ Cisco networking certification such as CCNA or CCNP.
・・ Solid understanding of collaboration technologies including video conferencing Microsoft Surface Hub and Microsoft Teams.
・・ Strong commitment to ITIL principles and practices.
・・ Experience with Teams Voice and traditional PBX systems such as Avaya.

Company Description

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