

Deputy Head of Supply Chain Management Division

Job Information

Recruiter
JAC International Co., Ltd.

Hiring Company
Pharmaceutical Company

Job ID
1619599

Industry
Other

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
Negotiable, based on experience

Refreshed
October 29th, 2026 17:14

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

Key Responsibilities

As a senior leader within the Supply Chain organization, this position is responsible for overseeing end-to-end supply chain operations, driving cross-functional collaboration, and ensuring the reliable delivery of products and services.

Lead and develop the supply chain function, fostering collaboration across business units to support operational excellence and business objectives.

Build and maintain strong partnerships with global teams, external manufacturing and supply partners, and key stakeholders to ensure high service levels and supply continuity.

Lead the Sales & Operations Planning (S&OP) process and oversee key supply chain activities, including demand and supply planning, production planning, inventory optimization, order management, supplier performance management, and service level monitoring.

Manage and coordinate business-critical transition and implementation projects, ensuring successful execution through effective stakeholder engagement and project governance.

Oversee logistics and distribution activities, including warehousing, transportation, import/export compliance, and third-party service provider management.

Lead customer operations functions to support efficient order processing, timely delivery fulfillment, and a high standard of customer service.

Supervise supplier and vendor management activities, supporting procurement and operational continuity across the supply chain network.

Develop and manage departmental budgets, resource allocation, and performance metrics to support strategic and operational goals.

Establish key performance indicators (KPIs) and provide regular reporting on business performance, operational risks, improvement opportunities, and strategic initiatives.

Develop and execute departmental strategies aligned with the organization's objectives, contributing to operational efficiency, business growth, and supply chain resilience.

Employee Benefits:
Comprehensive social insurance coverage (health insurance, employee pension, unemployment insurance, and workers' compensation insurance)
Annual health checkups
Defined Contribution (DC) pension plan
Self-development and professional development support programs
Childcare leave and family caregiving leave programs

Required Skills

Required Experience & Skills

Demonstrated ability to collaborate effectively with a wide range of internal and external stakeholders, ensuring operational initiatives, business projects, and transition activities are delivered accurately and within agreed timelines.

Practical experience in production planning, operations planning, or supply chain functions, with a solid understanding of end-to-end supply chain processes.

Strong stakeholder management, negotiation, and cross-functional coordination skills, including experience working with global teams, external partners, and diverse business functions.

Proven leadership experience, including managing and developing teams, driving performance, and fostering collaboration across functions.

Experience within a product-based industry such as manufacturing, consumer goods, retail, distribution, or related sectors.

Working knowledge of international trade, logistics, and import/export processes.

Preferred Experience & Qualifications

Experience in a regulated industry, such as healthcare, life sciences, medical technology, consumer products, or other quality-driven sectors.

Exposure to logistics, customer operations, order management, or related operational functions.

Familiarity with enterprise business systems and supply chain planning tools (e.g., ERP platforms).

Experience supporting business transitions, product launches, operational transfers, supply network changes, or other cross-functional implementation projects.

Company Description

新たに日本マーケットに参入される外資系企業や、日本でさらなるビジネス拡大をお考えの外資系企業のお客様に、私たちは最適な採用サポートを提供いたします。1975年に英国初の日系人材紹介会社としてロンドンで創業し、その後シンガポール、日本、マレーシア、インドネシア、タイ、中国の7カ国 (また2011 年には香港・韓国にも拠点を新設予定) でグローバル人材紹介会社として事業を拡大してきたジェイ エイ シーは、そのバックグラウンドから、海外文化への深い理解を持ち合わせています。グローバルに事業を展開する日系人材紹介会社のリーディングカンパニーとして、私たちは他に類のない人材ネットワークから、日本人の優秀なバイリンガル人 材や外国人のプロフェッショナル人材をご提供することが可能です。幅広い業種、職種においてのエキスパートである当社のネイティブあるいはバイリンガルコ ンサルタントが皆様のパートナーとなり、適材適所で人材のご紹介をいたします。ジェイ エイ シーが築いてきた特有の歴史、文化、そしてグローバルマーケットでの強みを揺ぎない核として、日本マーケットで躍動する外資系企業のお客様のニーズにさら に的確にお答えするために、ジェイ エイ シー インターナショナルは誕生しました。私たちはアジアやヨーロッパのJAC Recruitment Group海外各社と緊密に連携を取り、お客様の真のニーズを把握した上で、最適なキャンディデイトをご紹介いたします。

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We provide specialized proactive recruitment support tomultinational clients who are setting up new operations or areexpanding existing business and seeking further growth in theJapanese market.As the first Japanese recruitment company to set up operations in theUK in 1975, understanding foreign cultures is second nature to us.With our extensive global network and historically leading position asrecruitment consultancy to Japanese corporations, we have access toan unrivaled pool of bilingual Japanese and foreign professionals.Our professional consultants are experts in a range of Industries andfunctions and all have extensive multicultural experience.Based on JAC's unique history, culture and market strength, JACInternational was founded to provide dedicated support to ourmultinational corporate clients in Japan.

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