

PR/161253 | CUSTOMER MANAGER

Job Information

Recruiter
JAC Recruitment Malaysia

Job ID
1619267

Industry
Other (Manufacturing)

Job Type
Permanent Full-time

Location
Malaysia

Salary
Negotiable, based on experience

Refreshed
November 24th, 2026 12:00

General Requirements

Minimum Experience Level
Over 6 years

Career Level
Mid Career

Minimum English Level
Daily Conversation Level

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Our client, MNC Based Company, looking for suitable candidates.

JOB RESPONSIBILITIES

- Provide technical support and assistance to customers on quality-related and field application issues.
- Assure proper and on-time response to customer complaints with root cause analysis, corrective actions, and preventive actions.
- Conduct audits to ensure implementation and avoid recurrence.
- Collaborate with Sales to minimize material returns by addressing quality concerns effectively.

JOB REQUIREMENTS

- Candidate must possess at least a Bachelor's degree or higher in Engineering or Science, or equivalent.
- Experience in semiconductor assembly & packaging is an advantage

Interested candidates can apply online

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: https://www.jac-recruitment.my/privacy-policy
Terms and Conditions Link: https://www.jac-recruitment.my/terms-of-use

Company Description